HealthFirst OnTraq

Practice readiness application that automates tracking, reporting, and auto-replenishment for emergency supplies, infection control, and regulatory compliance.

Overview

HealthFirst OnTraq™ is a web-based practice readiness application designed to simplify the oversight and management of emergency preparedness, infection control, medical waste, and regulatory compliance for healthcare offices, particularly dental practices. The software utilizes smart automation to link directly to HealthFirst's products and services, aiming to reduce the risks, headaches, and costs associated with manual compliance tasks.

Key Features and Capabilities:

Automated Tracking & Replenishment: OnTraq monitors expiration dates for emergency medications and devices (like crash carts and AED pads/batteries) and automatically initiates replacement shipments just before expiration, maximizing shelf life and ensuring readiness.

Compliance Dashboard: Provides a color-coded, intuitive dashboard that gives a bird's-eye view of the practice's readiness status across emergency medications, devices, spore test results, water test results, and dental waste recovery.

Task Management: Practice managers can create recurring tasks, assign them to team members, and receive email or text alerts for overdue tasks, helping to streamline routine compliance and safety checks.

Compliance Documentation: Offers instant access to critical documents like medication Safety Data Sheets (SDSs), required T2 track and trace documentation (DSCSA-compliant), and certificates of destruction for medical and dental waste.

Infection Control Monitoring: Automatically stores and displays biological monitoring (spore test) and dental unit waterline test results, eliminating the need for manual record-keeping and enabling quick corrective action.

Account Management: Allows customers to manage their HealthFirst account, payments, and view upcoming shipments and auto-renewals online.

Target Users and Use Cases: OnTraq is primarily targeted at practice managers and staff in small to medium-sized healthcare facilities, including dental offices, medical practices, ASCs, and government facilities, who need an efficient, centralized system to maintain regulatory compliance and emergency preparedness.

Key Features

- Automated Expiration Tracking

- Emergency Medication Auto-Replenishment

- Color-Coded Compliance Dashboard

- Employee Task Management and Alerts

- DSCSA T2 Documentation Tracking

- Biological/Water Test Results Logging

- Medical Waste Certificate of Destruction Access

Pricing

Model: freemium

The OnTraq™ software application is provided at no cost to HealthFirst customers. It serves as the management portal for HealthFirst's products and services, including the paid Auto-Replenishment Service (available through an Annual Membership Program or Bill Per Shipment).

Target Company Size: small, medium, enterprise

Compliance & Certifications

DSCSA, FDA Registration (Company), DEA Registration (Company), HIPAA (Training/Compliance)