



HCHB Smart Scheduling

AI-powered scheduling and routing software for home health and hospice agencies to automate and optimize up to 95% of patient visits.

<https://hchb.com>

Overview

HCHB Smart Scheduling is a key component of the Homecare Homebase (HCHB) Intelligence Suite, designed to automate and optimize the complex task of scheduling for home health, hospice, and personal care agencies. It utilizes advanced algorithms, machine learning, and artificial intelligence to create highly efficient routing and scheduling, aiming to maximize staff utilization, productivity, and profitability. The system can automate up to 95% of all visit types and 64% of workflow tasks.

Key Benefits

Optimized Efficiency: Reduces time spent by back-office staff on manual scheduling and minimizes clinician driving time and costs through optimized routing and mapping.

Continuity of Care: Prioritizes matching patients with trusted, appropriate caregivers to ensure continuity of care.

Compliance & Data: Integrates with the core HCHB EHR platform to ensure all documentation is compliant and provides real-time data for informed decision-making and reporting.

Staff Utilization: Helps agencies better utilize full-time employees and easily identify and leverage part-time expertise when needed, reducing costly overtime.

Target Users and Use Cases

Smart Scheduling is tailored for **home health, hospice, and personal care agencies** of all sizes, particularly those with complex scheduling needs across multiple locations or a large patient census. It is an essential tool for **Workforce Management** and **Operational Optimization** within the home-based care sector.

Key Features

- Automated Visit Scheduling (up to 95%)
- Optimized Routing and Mapping
- Continuity of Care Prioritization
- Real-Time Schedule Updates
- Patient Visit Reminders
- AI and Machine Learning Algorithms
- Workforce Management and Utilization
- Integrated with HCHB EHR

Pricing

Model: enterprise

Pricing is not publicly disclosed and requires direct consultation with Homecare Homebase for a customized enterprise quote. It is a complementary product to the main HCHB EHR platform, which involves significant setup and monthly fees.

Target Company Size: small, medium, enterprise

Integrations

Excel Health, Keragon, HCHB Connect Ecosystem

Compliance & Certifications

HIPAA, HITRUST

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