

A cloud-based platform that automates the healthcare supply chain, connecting providers and suppliers to reduce costs, ensure compliance, and improve efficiency.

https://www.ghx.com/

Overview

GHX (Global Healthcare Exchange) is a cloud-based platform and network established in 2000 with the mission to simplify the patient-centered business of healthcare to improve outcomes. The platform serves as a central hub connecting tens of thousands of healthcare providers, suppliers, distributors, and government agencies across the globe. It is a critical solution for mid to enterprise-level healthcare organizations looking to modernize their supply chain and achieve cloud ERP transformation goals.

Key Features and Capabilities The GHX platform offers a comprehensive suite of solutions across the procure-to-pay continuum, powered by intelligent automation, data, and AI (GHX ResiliencyAI):

Order Automation: Streamlines the order-to-cash process, supporting core and advanced EDI transactions to eliminate manual errors and increase transaction speed.

Invoice and Payment: Includes elnvoicing and ePay solutions to deliver up to 100% of invoices electronically, simplifying payments and optimizing working capital management. **Vendor Credentialing (Vendormate):** A dedicated platform for managing vendor credentialing compliance, facility access, document repository, and real-time sanction

checks to create safer care environments.

Data Management & Analytics: Offers the GHX Catalog, the industry's largest supply item data catalog, and tools like GHX Dynamic Reporting and GHX Perfect Order Co-Pilot (GenAI) to provide evidence-based insights for value analysis, price alignment, and strategic decision-making.

Supply Chain Resiliency: Utilizes predictive AI (GHX ResiliencyAI) to anticipate and triage backorders and disruptions, helping providers and suppliers respond more quickly and strategically.

Mobile Requisitioning: The GHX Marketplace Mobile Edition extends ordering functionality to clinical staff on the move, allowing for easy, compliant requisitioning via barcode scan.

Target Users and Use Cases GHX is primarily designed for supply chain, finance, and compliance professionals within:

Healthcare Providers: Hospitals, health systems, and Integrated Delivery Networks (IDNs) seeking to automate procurement, manage vendor access, and ensure contract compliance.

Healthcare Suppliers/Manufacturers: Organizations looking to streamline order-to-cash processes, improve data exchange, and manage vendor credentials for their sales teams.

Government Agencies: Including the Defense Health Agency and Defense Logistics Agency for data management and vendor credentialing services.

Key Features

- Order Automation (Procure-to-Pay)
- Vendor Credentialing (Vendormate)
- AI-Powered Supply Chain Analytics (ResiliencyAI)
- Item Master Data Management
- Electronic Invoicing & Payments (ePay)
- Value Analysis & Directed Buying
- Contract Price Alignment
- Mobile Requisitioning

Pricing

Model: enterprise

Enterprise-level subscription model with initial implementation fees. Pricing is not publicly disclosed and requires contacting the sales team for a quote. Some individual

products, like Vendormate Credentialing, have tiered access pricing for vendors/suppliers.

Target Company Size: medium, enterprise

Integrations

Workday, Infor (Lawson), Oracle, RepScrubs, EDI

Compliance & Certifications

HIPAA, Service Capability & Performance (SCP) Standards

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