Experian Health Prior Auth

Automates prior authorization inquiry and submission processes for healthcare providers using a real-time payer knowledgebase and AI-guided workflows.

https://www.experian.com/healthcare

Overview

Experian Health Prior Auth, also known as **Authorizations**, is an integrated online service designed to automate and streamline the prior authorization management process for hospitals, health systems, and ambulatory practices. The solution is built to eliminate the heavy administrative burden and high denial rates associated with manual, paper-based workflows.

Key Capabilities and Features

The software automates 100% of prior authorization inquiries by leveraging Experian Health's proprietary **Knowledgebase**, a comprehensive and dynamically updated repository of national and local payer prior authorization requirements. This real-time access ensures staff are working with the most current rules, significantly reducing errors and denials.

Automated Inquiries and Submissions: The system automatically checks for authorization requirements and facilitates the submission process, only prompting users for manual intervention when necessary (exceptions-based workflow).

AI-Guided Workflow: Artificial intelligence is used to guide users through the process and automatically direct them to the appropriate payer and connection type.

Dynamic Work Queues: Provides an instant view of the prior authorization status (pending, denied, or authorized) and alerts staff to pending tasks, improving operational efficiency.

Postback Service: Allows users to automatically send authorization status, number, and validity dates back to their Health Information Systems (HIS) and Practice Management Systems (PMS).

Integrated Document Imaging: Securely receives and stores images of payer responses.

Reconciliation: Compares authorized procedures with delivered procedures, flagging variances to proactively prevent denials and appeals.

Seamless Integration: Designed to integrate with existing Electronic Health Record (EHR) and billing systems to adapt to current processes without requiring a complete workflow overhaul.

By automating these critical steps, Experian Health Prior Auth helps providers prevent costly claims denials, accelerate reimbursement, and free up staff to focus on patient care.

Key Features

- Automated Prior Authorization Inquiries

- Real-time Payer Knowledgebase (National Rulesets)

- AI-guided Submission Workflow

- Dynamic Work Queues

- Postback to HIS/PMS

- Integrated Document Imaging/Image Storage

- Reconciliation of Authorized vs. Delivered Procedures

- Seamless EHR/Billing System Integration

Pricing

Model: enterprise

Pricing is not publicly disclosed and is typically structured as an enterprise-level subscription for hospitals, health systems, and large ambulatory practices. Contact Experian Health for a quote.

Target Company Size: medium, enterprise

Integrations

Electronic Health Record (EHR) Systems, Billing Systems, Hospital Information Systems (HIS), Practice Management Systems (PMS), Experian Health eCare NEXT

Compliance & Certifications

HITRUST CSF Certified, SOC 2 Type II Report, PCI DSS Level One Service Provider, HIPAA