



ESO Analytics

A comprehensive data analytics and reporting platform for EMS and fire agencies, featuring 80+ prebuilt reports and easy data visualization.

<https://www.eso.com/>

Overview

ESO Analytics is an award-winning data analytics and reporting platform specifically designed for Emergency Medical Services (EMS) agencies, fire departments, and hospitals. It is a core component of the ESO Suite, often included automatically with the ESO Electronic Health Record (EHR) or other ESO products, allowing agencies to analyze the data they collect without additional fees.

The software provides users with over 80 prebuilt reports, flexible editing, and easy-to-read data visualizations to help meet clinical and operational metrics. It is designed for ease of use, enabling users to be up and running quickly. Key capabilities include the ability to drill down into data, starting with a graphical overview of overall performance and accessing patient-level data with a single click. This functionality empowers administrators and field personnel to monitor performance, uncover trends, and make data-driven decisions to improve patient care and protocols.

ESO Analytics supports quality improvement (QI) programs by integrating with the Quality Management (QM) module, allowing teams to start reviews directly from the analytics dashboard. Furthermore, for advanced users, the platform offers data export capabilities and a Snowflake Reader Account to connect with preferred third-party Business Intelligence (BI) tools, providing maximum flexibility for data analysis at scale.

Target Users & Use Cases:

Target Users: EMS Administrators, Fire Chiefs, Quality Improvement (QI) Managers, Clinical Directors, and Field Personnel.

Use Cases: Monitoring response times, tracking clinical core measures, optimizing resource allocation, improving patient outcomes, ensuring compliance with state and national reporting standards (NEMSIS, NFIRS), and conducting quality assurance reviews.

Key Features

- 80+ Prebuilt Reports and Dashboards
- Flexible Report Customization and Creation
- Easy-to-Read Data Visualization
- Drill-Down to Patient-Level Data
- Clinical and Operational Metrics Tracking
- Integration with Quality Management (QM)
- Data Export and Snowflake Reader Account

Pricing

Model: subscription

ESO Analytics is automatically included with the ESO Electronic Health Record (EHR) and other ESO Suite subscriptions at no additional cost for the analytics functionality.

Target Company Size: small, medium, enterprise

Integrations

ESO Quality Management (QM), Sisense, Snowflake

Compliance & Certifications

HIPAA, NEMIS v3.5, NFIRS

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