



EQ2 HEMS

A Computerized Maintenance Management System (CMMS) and asset management software dedicated exclusively to hospitals for managing medical and facility assets.

<https://www.eq2llc.com>

Overview

EQ2 HEMS (Hospital Equipment Management System), with its latest version HEMS One, is a comprehensive Computerized Maintenance Management System (CMMS) designed exclusively for the healthcare industry. It is utilized by Healthcare Technology Management (HTM)/Biomedical/Clinical Engineering, Facilities/Support Services, IT, and Supply Chain departments in hospitals, ranging from small specialty clinics to large multi-hospital institutions.

The software's core value proposition is to streamline workflows, ensure regulatory compliance, and provide a complete view of asset management, including cybersecurity risks. It is built on its own platform, offering flexibility and robust integration capabilities with virtually any third-party application needed. The company, EQ2, was acquired by TMA Systems on March 11, 2025.

Key Features and Capabilities:

Asset Lifecycle Management: Complete tracking from purchase requisition to end-of-life, including capital planning.

Work Order Management: Creation, assignment, tracking, and closing of work orders with as few as three clicks.

Compliance & AEM: Automated dashboards and reporting to help meet requirements for CMS, The Joint Commission, and DNV, including fully automated Alternative Equipment Maintenance (AEM) dashboards.

Cybersecurity Risk Monitoring: Integrates with medical equipment cyber monitoring systems to provide real-time visibility into network security risks and medical devices at risk.

Mobile Solutions: HEMS Remote (for technicians, works disconnected) and HEMS Request (for clinicians/nurses to submit work requests via iOS/Android app with barcode scanning).

Call Center/Dispatch: Features an automatic multi-level escalation board based on time, location, and problem.

Dashboards & Analytics: Real-time, intuitive dashboards and hundreds of off-the-shelf reports with a custom report tool.

Inventory & Supply Chain: Manage equipment/loaner pools, supply processing and distribution, service contracts, and vendor management.

Deployment and Support: HEMS is available as a SaaS subscription service (cloud hosting on secure Microsoft Azure servers) or for license installs on a hospital's own in-house servers. Support is 100% U.S.-based.

Key Features

- Hospital Asset Lifecycle Management
- Regulatory Compliance (CMS, Joint Commission, DNV) & AEM
- Mobile Work Order Management (iOS/Android)
- Medical Device Cybersecurity Risk Monitoring
- Call Center & Dispatch with Auto-Escalation
- Real-time Dashboards and Custom Reporting
- IHE PCD Interoperability
- Facilities/EOC Management

Pricing

Model: enterprise

Modularly priced based on license type (SaaS subscription or perpetual/limited-term license), features/modules selected, number of users, and number of locations involved. Pricing is customized for each hospital.

Target Company Size: medium, enterprise

Integrations

Lawson, Peoplesoft, Fluke Biomedical OneQA, Armis, Medigate, oneSOURCE, ServiceNow, GuardRFID (RTLS)

Compliance & Certifications

CMS, The Joint Commission, DNV

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