



Epic

The leading comprehensive, integrated Electronic Health Record (EHR) software for large hospitals and health systems worldwide.

<https://www.epic.com/>

Overview

Epic is a comprehensive, integrated Electronic Health Record (EHR) platform developed by Epic Systems, which is the largest EHR vendor by market share. The software is designed to support a full range of clinical, operational, and financial functions for large healthcare organizations, with over 305 million patients having an electronic record in the system.

Key Benefits and Capabilities

Epic's core strength lies in its unified system, which centralizes patient data and streamlines workflows across various departments, from inpatient to ambulatory care. The modular design enables customization for specific practice needs. Key components include:

MyChart: A patient portal that enhances patient engagement by providing access to medical records, test results, appointment scheduling, and direct communication with providers.

Resolute: The revenue cycle management solution for managing billing and financial aspects of patient care.

Cadence: The system for scheduling, registration, and patient check-ins.

Healthy Planet: Tools focused on population health management and advanced analytics.

Interoperability: Epic emphasizes data sharing through its Care Everywhere feature and supports industry-standard protocols like HL7 and FHIR, allowing secure data exchange with other EHR systems.

While highly praised for its scalability, security, and comprehensive features, some users report a steep learning curve and a complex or outdated user interface. The system is

primarily targeted at and most effective for large-scale health networks and hospitals.

Key Features

- Electronic Health Records (EHR)
- Patient Portal (MyChart)
- Revenue Cycle Management (Resolute)
- Appointment & Scheduling (Cadence)
- Population Health Management (Healthy Planet)
- Clinical Documentation
- e-Prescribing
- Interoperability (Care Everywhere)

Pricing

Model: enterprise

Pricing is highly customized, based on the size of the organization, number of users, and modules deployed. For large health systems, initial software and implementation costs typically range from \$5 million to over \$10 million, with annual maintenance and support fees in the millions. The lowest reported starting price for a self-hosted solution for a small clinic is around \$1,200.

Starting at: USD \$1200

Target Company Size: medium, enterprise

Integrations

HL7, FHIR

Compliance & Certifications

HIPAA, ISO 27001

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