



# EPIC EMS

Full-service Revenue Cycle Management (RCM) and consulting for EMS and ambulance agencies, featuring cloud-based ePCR, dispatch, and billing software.

<https://epicems.com/>

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## Overview

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EPIC EMS provides a full-service solution for Emergency Medical Services (EMS) agencies, combining software and a professional medical billing team for end-to-end management of the EMS revenue cycle. The core value proposition is to optimize revenue, improve reimbursement time, and ensure compliance for ambulance services.

The company is **Software Neutral** (3.6), meaning they partner with various software vendors and make suggestions based on client needs, integrating their RCM services with the client's existing or recommended ePCR and dispatch systems.

### Key Features and Capabilities:

**Full-Service Revenue Cycle Management (RCM):** A comprehensive process that includes Post Insurance and Demographics, Charge Capture, Claims Scrubbing, Claims Submission, Insurance & Payment Posting, Denial Management, Patient Statements, In-house Patient Collections, and Comprehensive Insurance Claims Follow-up (3.5).

**Ambulance Billing Software:** Provides the tools and expertise to create and submit error-free bills for quicker reimbursement (3.4).

**Electronic Patient Care Reporting (ePCR):** Offers a fast, easy-to-use ePCR solution as part of their comprehensive offering (3.4).

**EMS Dispatch Software:** Provides a web-based solution that includes Computer-Aided Dispatch (CAD) capabilities (3.4).

**Analytics and Reporting:** Offers 24/7 access to workflow reports to track agency growth and financial performance (3.4, 3.5).

**Consulting Services:** Provides comprehensive consulting for system design, ambulance placement, and long-range strategic planning to optimize reimbursement potential (3.4).

## Target Users and Use Cases:

**Target Users:** Emergency Medical Services (EMS) agencies and Ambulance Service providers (3.4, 3.7).

**Use Cases:** Maximizing revenue, improving cash flow, ensuring regulatory compliance, and streamlining field documentation (ePCR) and dispatch procedures (3.7).

## Key Features

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- Full-Service Revenue Cycle Management (RCM)
- Ambulance Billing Software
- Electronic Patient Care Reporting (ePCR)
- EMS Dispatch Software (CAD)
- Claims Scrubbing and Submission
- Denial Management
- 24/7 Analytics and Reporting

## Pricing

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**Model:** enterprise

Fees are based on a percentage of payments collected (revenue share model) and are all-inclusive with no hidden charges. Contact the company for a custom quote based on your agency's needs and volume.

**Target Company Size:** small, medium, enterprise

## Compliance & Certifications

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HIPAA