Emergent

Fire and EMS software for public safety agencies, providing real-time incident command, fleet status, and electronic patient care reporting (ePCR).

https://www.emergent.tech/

Overview

Emergent is a public safety software solution developed by fire and rescue professionals to improve the operational lives of first responders.

The platform's core capabilities are centered around real-time situational awareness and automated reporting. The **Emergent Tactical Board** integrates with Computer-Aided Dispatch (CAD) and personnel systems to provide a bird's-eye view of a fire scene or emergency response, allowing Incident Commanders (ICs) to manage assignments and resources with drag-and-drop icons.

For Emergency Medical Services (EMS), the **Emergent EMS Field Quickchart** is an Electronic Patient Care Reporting (ePCR) app. This tool is designed by veteran paramedics to reduce cognitive load by focusing on patient care rather than cumbersome paperwork, providing real-time access to patient records, and helping to reduce the risk of errors.

Emergent's system automatically tracks all necessary data as calls progress, generating incident reports instantly upon call completion. The Record Management System (RMS) is **NERIS-compliant** and helps agencies meet **NEMSIS** reporting requirements, ensuring compliance, accuracy, and operational efficiency.

Additional features include real-time **Fleet Status** and telemetrics, which tie directly into the trucks themselves to monitor fuel, water, and faults, as well as a tool for managing **Public Safety Inspections**.

Key Features

- Incident Command (Tactical Board)

- Electronic Patient Care Reporting (ePCR)

- Real-time Fleet Status & Telemetry

- Automatic NERIS/NEMSIS Reporting

- Crew & Personnel Management

- Real-time Situational Awareness

- Public Safety Inspections

Pricing

Model: enterprise

Pricing is subscription-based and available upon request via a demo. The software is designed for fire department and public safety agencies.

Target Company Size: medium, enterprise

Integrations

CAD Systems, Vehicle Telemetry Systems

Compliance & Certifications

NERIS-compliant, NEMSIS-compliant