

Elevos

Integrated revenue management, ePCR, and billing solutions designed specifically for EMS and Ambulance agencies.

<https://elevos.com/>

Overview

Elevos offers an integrated suite of revenue management and reporting solutions, including Electronic Health Records (EHR)/Electronic Patient Care Report (ePCR) software, Revenue Cycle Management (RCM), and Managed Billing Services, all tailored for EMS and Ambulance agencies. The company, which rebranded as Elevos in early 2020, has over 30 years of experience in the industry, starting as one of the first ambulance billing software applications in the nation.

Key Features and Capabilities

EHR/ePCR (ePCRIV Platform): A cutting-edge, feature-packed software designed to streamline the process of generating clear, accurate, and shareable Patient Care Reports. It is NEMSIS v3.5 Certified Nationwide and offers both online and offline documentation capabilities, allowing crews to chart on any phone, tablet, or PC.

Revenue Cycle Management (RCM): A comprehensive solution built around the needs of EMS providers to improve billing efficiencies, maximize reimbursement, and mitigate revenue loss. It is 5010 tested and compliant.

Managed Billing Services: A full-service or self-service option where a dedicated team handles coding claims, processing payments, correcting denials, and following up on unpaid claims. The fee is a set monthly percentage of month-end net collections.

Advanced Reporting: Includes over 60 standard reports and utilizes Microsoft's Power BI for advanced Business Intelligence (BI) web-based reporting, offering complete transparency into financials.

CAD Integration: The ePCR software seamlessly integrates with Computer-Aided Dispatch (CAD) systems from partners like CentralSquare and Ryzylant to reduce duplicate data entry.

Target Users and Use Cases

The software's primary target is EMS and Ambulance agencies, including government and privately owned, large and small in call volume, handling both emergent and non-emergent transports. The main use cases are electronic patient care reporting, ambulance billing and reimbursement, and comprehensive revenue cycle management.

Key Features

- EHR/ePCR Documentation (NEMESIS v3.5 Certified)
- Revenue Cycle Management (RCM)
- Managed Billing Services
- Integrated CAD Capabilities
- Robust Analytics and Reporting (Power BI)
- Online and Offline Charting
- Customizable Patient Care Forms
- 5010 Compliant Billing

Pricing

Model: enterprise

Custom pricing is available upon request. Managed Billing Services are charged as a set monthly percentage fee based upon month-end net collections. All managed billing clients receive free access to the ePCR/EHR software.

Target Company Size: small, medium, enterprise

Integrations

Waystar, CentralSquare Technologies (CAD), Ryzylant (CAD), Caliber Public Safety (CAD)

Compliance & Certifications

HIPAA, NEMESIS v3.5, 5010

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