Eleos Health

AI-powered CareOps automation platform for behavioral health that automates clinical documentation and provides actionable care insights.

https://eleos.health

Overview

Eleos Health is an AI-powered CareOps automation platform purpose-built for behavioral health, substance use disorder (SUD) treatment, home health, and hospice, designed to streamline documentation and significantly reduce provider burnout. The platform utilizes voice-based AI (ambient scribe) and Natural Language Processing (NLP) technology, trained on one of the industry's largest datasets of real-world treatment sessions, to securely capture and analyze therapy sessions.

Key Benefits and Capabilities:

Automated Documentation: The core feature, Eleos Documentation, works by turning ambient session audio or short bullet points into detailed, compliant, and clinically rich progress notes, reducing documentation time by over 70% and allowing providers to focus on client care. Providers accept approximately 80% of the system's documentation suggestions.

Compliance & Auditing: The platform includes **Eleos Compliance**, an AI-enabled solution that automatically scans 100% of eligible progress notes across various domains to flag potential documentation errors *before* a claim is submitted. This simplifies the appeals process and supports ongoing accreditation efforts.

Clinical Insights: It provides real-time, actionable insights and analytics into treatment effectiveness, helping to drive evidence-based care and improve client outcomes. This includes shortening feedback loops for supervisors and leaders.

Seamless Integration: Eleos Health is compatible with a variety of web-based Electronic Health Record (EHR) systems through a lightweight technical embedding solution, often a simple browser extension, which ensures a smooth and rapid implementation with minimal disruption to existing workflows.

Target Users: Behavioral health providers, case managers, prescribers, organizational leaders, and audit/compliance teams in medium to enterprise-sized practices and health systems.

Key Features

- AI-Powered Ambient Scribe/Documentation Automation

- Eleos Compliance (Pre-submission Error Flagging)

- Real-Time Clinical Insights and Feedback

- EHR Workflow Embedding (Browser Extension)

- Voice-Driven Analytics/Speech-to-Insights

- Mobile Documentation

Pricing

Model: enterprise

Pricing is not publicly disclosed; contact the vendor for a quote. The product is positioned for mid-market and enterprise behavioral health organizations. No free trial or free version is available.

Target Company Size: medium, enterprise

Integrations

Carelogic, Credible, InSync, SmartCare, My Avatar NX, MyEvolv, EchoVantage, PCE, Kipu, Welligent, eHana, Exym

Compliance & Certifications

HIPAA, HITRUST, SOC 2 Type II, ISO 27001, ISO 27799