ECP

Complete web-based software suite for assisted living and long-term care, featuring eMAR, EHR, CRM, and Billing.

https://www.ecp123.com

Overview

ECP (Extended Care Professional, LLC) is a comprehensive, all-in-one, cloud-based software platform tailored for assisted living, senior living, long-term care, and Intellectual and Developmental Disabilities (IDD) communities. The platform is trusted by over 8,000 communities nationwide and is compliant in all 50 states.

Key Modules and Capabilities:

eMAR (Electronic Medication Administration Record): Ensures accurate medication management with built-in safety checks, automated reminders, and real-time documentation. It integrates with over 650 LTC pharmacy partners for streamlined order updates via HL7.
EHR and Care Plans: Centralizes resident health records, assessments, and care plans. It automates task lists and provides caregivers with real-time access to critical information for personalized care.
CRM (Customer Relationship Management): Simplifies resident acquisition by managing leads, automating marketing, tracking occupancy, and facilitating the Move-In process with digital signatures and document uploads.
Billing: Automates invoicing, tracks payments, and improves financial transparency by capturing rent, level-of-care, and single charges, with the ability to export data to existing general ledger software.
Technical and Operational Highlights:

The software is designed for ease of use, enabling quick staff training and is accessible via a platform-independent web interface and a mobile application for iOS and Android. The mobile app features offline charting with exclusive sync technology for areas with poor Wi-Fi connectivity. ECP offers a robust API (REST and Webhook) for custom integrations and data exchange, and maintains high security and compliance standards, including SOC 2 Type II and ONC Certified HIT.

Key Features

- Electronic Medication Administration Record (eMAR)

- Electronic Health Record (EHR) and Care Plans

- Integrated CRM for Lead and Occupancy Management

- Billing and Invoicing Automation

- Mobile App with Offline Charting

- 650+ LTC Pharmacy Integrations (HL7)

- Automated Compliance and State-Specific Reporting

- Move-In Management with Digital Signatures

Pricing

Model: enterprise

Pricing is quote-based and depends on the organization's size and specific requirements. It is an affordable, platform-independent web-based solution.

Target Company Size: small, medium, enterprise

Integrations

Liberty Software, Foundation Systems, Inc. (FSI), RealPage, Bill.com, Accushield, Carefeed, Relias, Amazon QuickSight, PowerBI, Qlik

Compliance & Certifications

HIPAA, SOC 2 Type II, HITRUST, ONC Certified HIT (2015 Edition Cures Update), ISO 9001, ISO 27001