



Droidal

AI-driven Revenue Cycle Management (RCM) software for healthcare providers, utilizing AI agents to automate administrative tasks, reduce costs, and improve efficiency.

<https://droidal.com>

Overview

Droidal provides cutting-edge healthcare service as a software, specifically focusing on Revenue Cycle Management (RCM) automation using a suite of over 20 AI Agents. The platform leverages advanced Generative AI and Large Language Models (LLM) to make complex and repetitive administrative tasks easy, significantly reducing costs and boosting operational efficiency for healthcare service providers.

Key Capabilities and Features Droidal's AI Agents cover the entire revenue cycle, including Insurance Verification, Claims Processing, Denials Management, Prior Authorization, Claims Status, and Patient Intake. The software also features Voice AI Agents for RCM workflows, automating calls for scheduling and denials. Customers can monitor their AI Agents and business performance through a custom-built AI agent metrics dashboard.

Deployment and Integration The solution is offered on a subscription-based, Service-as-a-Software (SaaS) model, which ensures fixed, predictable costs and a faster Return on Investment (ROI) without requiring costly infrastructure or IT support. The AI Agents are designed to mimic human users, ensuring greater accuracy and compliance, and are highly scalable. Droidal integrates seamlessly with existing Electronic Health Records (EHR) and RCM systems like Epic, Cerner, Athenahealth, and AdvancedMD, utilizing secure APIs and industry standards such as HL7 and FHIR for real-time data exchange.

Target Market and Benefits Droidal targets a wide range of healthcare entities, including startups, small to medium businesses, and enterprise/corporate hospitals, clinics, nursing and residential care facilities, hospices, and Dental Service Organizations (DSOs). The company reports significant performance improvements for its clients, including a 50% reduction in operational costs, a 25% increase in net patient revenue, and a 70% increase in productivity.

Key Features

- AI Agents for Revenue Cycle Management (RCM)
- Insurance Verification Automation
- Claims Processing and Denials Management
- Prior Authorization Automation
- Patient Intake Automation
- Voice AI Agents for RCM workflows
- Custom-built AI agent metrics dashboard
- Generative AI and LLM technology

Pricing

Model: subscription

Subscription-based model with fixed costs month-on-month, eliminating the need for costly implementation and infrastructure or IT support. Plans can be tailored to the size and scope of operations.

Target Company Size: startup, small, medium, enterprise

Integrations

Existing EHR and practice management systems, Epic, Cerner, Athenahealth, AdvancedMD, HL7, FHIR

Compliance & Certifications

HIPAA, PHI Compliance, PII Compliance, PCI Compliance

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