DrChrono Billing

Integrated medical billing and revenue cycle management (RCM) solution within the all-in-one DrChrono EHR and practice management platform.

Overview

DrChrono Billing is a comprehensive medical billing and revenue cycle management (RCM) solution that is fully integrated with the DrChrono Electronic Health Record (EHR) and Practice Management system. It is designed to help medical practices, ranging from small clinics to larger groups, streamline their financial operations, increase clean claim rates, and reduce administrative burden. The platform is cloud-based and mobile-driven, with native applications for iOS and Android.

Key Billing Features and Capabilities:

Integrated Medical Billing: Seamlessly passes patient and encounter data from the EHR to the billing module, eliminating duplicate data entry and reducing human errors.

Real-time Insurance Eligibility: Allows staff to instantly check primary and secondary insurance eligibility at any point in the appointment process to guarantee payment.

Automated Claims Submission: Daily, automated claim submissions to clearinghouses (e.g., Change Healthcare, Trizetto) to ensure timely revenue collection.

Denial Management: Provides denial analysis and resolution tools, allowing users to view all denials in one place and utilize reports to isolate denial-generating services and codes.

Billing Profiles: Customizable profiles for common diagnoses and procedures to improve coding accuracy and speed up the billing process.

Good Faith Estimates: Tools to generate Good Faith Estimates in compliance with the No Surprises Act for self-pay patients.

Patient Statements & Payments: Ability to generate patient billing statements on demand and accept credit card payments online or in-person via DrChrono Payments (PCI DSS compliant).

Coding: Includes an up-to-date library of medical billing codes (ICD-10, CPT, DSM5) and the ability to create custom procedure codes.

Target Users and Use Cases:

DrChrono is an all-in-one solution for medical practices of all sizes and specialties, including Mental Health, Physical Therapy, General Practice, and more. The primary use case is end-to-end Revenue Cycle Management, from patient check-in and eligibility verification to claims submission, denial resolution, and patient collections. Users can opt for the integrated billing software (Apollo plan) or outsource the entire RCM process to DrChrono's team of certified coders and billing experts (Apollo Plus plan).

Key Features

- Integrated Medical Billing

- Automated Claims Submission

- Real-Time Insurance Eligibility Check

- Denial Management and Analysis

- Electronic Remittance Advice (ERA)

- Good Faith Estimates (No Surprises Act)

- Custom Medical Billing Codes (ICD-10, CPT, DSM5)

- Patient Statements and Online Payments

Pricing

Model: subscription

Subscription-based, per-provider per-month model. Plans start at $199/provider/month (Essentials plan, which includes basic EHR/PM but not advanced billing). Integrated billing features are available in higher tiers like the 'Advanced' and 'Apollo' plans, which can start around $599/provider/month. Full-service Revenue Cycle Management (RCM) via the 'Elite' plan is priced as a percentage of monthly collections (typically 3% to 8%).

Starting at: USD $199

Target Company Size: small, medium

Integrations

Collectly, Fullscript, Quest Diagnostics, LabCorp, HealthGorilla, Relaymed, Payment Gateways (Stripe, WorldPay), Accounting Software (via API)

Compliance & Certifications

HIPAA, PCI DSS, ONC 2015 CEHRT