



Doxy.me

A simple, free, and secure web-based telemedicine platform for healthcare providers to conduct video consultations with patients.

<https://doxy.me/>

Overview

Doxy.me is a web-based telemedicine platform designed specifically for healthcare providers to conduct secure video consultations with patients. Founded in 2013, the platform is known for its simplicity and quick implementation, requiring no downloads or patient accounts—patients simply click a personalized room link to check in to a virtual waiting room.

Key Benefits and Compliance: Doxy.me is a global leader in telemedicine, trusted by over a million providers, and is highly valued for its accessibility and adherence to strict healthcare privacy laws. It offers a permanent free tier that is fully HIPAA-compliant and includes a Business Associate Agreement (BAA). The platform is also compliant with GDPR, PHIPA/PIPEDA, HITECH, and has achieved SOC 2 Type 2 and SOC 3 certifications.

Main Features and Capabilities: The software provides a comprehensive set of features to replicate clinical workflows in a remote setting. Core features include secure two-way audio and video communication, a virtual waiting room with a patient queue, and personalized room URLs. Paid plans (Professional, Clinic, and Enterprise) unlock advanced features such as high-definition video, screen sharing, 3-way group calling (up to 10 participants), file sharing and collection, patient payment processing, customizable branding, and custom consent forms.

Target Users and Use Cases: It is an ideal solution for a wide range of healthcare professionals, including physicians, therapists, counselors, and mental health professionals. The flexible pricing model caters to solo practitioners (Free/Pro), small to medium clinics (Clinic), and large hospital networks (Enterprise), making its primary use case secure, accessible, and compliant telehealth sessions.

Key Features

- Two-Way HD Audio & Video Communication
- Virtual Waiting Room & Patient Queue
- Screen Sharing & File Transfer/Collect
- 3-Way Group Calling (Paid Plans)
- Photo Capture (ID/Insurance/Symptoms)
- Custom Branding & Waiting Room
- Real-time Text & Email Patient Alerts
- Patient Payment Processing
- Custom Consent Forms

Pricing

Model: freemium

Offers a permanent free, HIPAA-compliant plan. Paid plans start with 'Professional' at \$29/month (billed annually, \$35 monthly) for independent practitioners, and 'Clinic' at \$50/user/month for teams. Enterprise pricing is custom.

Starting at: USD \$29

Target Company Size: startup, small, medium, enterprise

Integrations

Okta SSO, Azure/Entra SSO, Auth0 SSO, Juvonno EHR, Nookal EHR, Calendly, Dokbot, Adhere.ly

Compliance & Certifications

HIPAA, BAA, GDPR, PHIPA/PIPEDA, HITECH, LDGP, SOC 2 Type 2, SOC 3

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