



# Discharge 1-2-3

Automates the creation of customized, patient-specific, and evidence-based discharge instructions and patient education documents for hospitals and clinics.

<https://www.discharge123.com/>

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## Overview

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Discharge 1-2-3, developed by Callibra, Inc. and founded by physicians in 2000, is a patient document technology solution designed to be the "gold standard" in discharge instructions and patient education for healthcare facilities. The software and its extensive content libraries are used by more than 500 hospitals for over 20 million medical discharges annually. The product was first launched in 2002.

**Product Overview & Benefits** Discharge 1-2-3 provides encounter-driven, customized, patient-specific, and evidence-based documents, which helps improve the quality of care, patient satisfaction, and reduces medical and legal risk. The content is written by physician experts from leading clinical sites and is rigorously edited to be easily understood, typically at a 5th-6th grade reading level. The software's intuitive interface mirrors the clinician's workflow, making the discharge process faster and easier, with the Standard Edition (SE) potentially saving physicians up to 1.5 hours per shift.

**Main Features & Capabilities** Discharge 1-2-3 offers several solutions, including Content Document Libraries (CDL), Standard Edition (SE), Composer® (Component Edition - CE), and Downtime/Bridging solutions.

**Extensive Content:** The Emergency Medicine library alone includes more than 2,000 diagnosis-specific instruction sets.

**Multilingual Support:** Documents can be created in multiple languages, including English, Spanish, Chinese, French, Vietnamese, and Russian, with Korean and Persian also available.

**Automation:** Features include Automated Medication Reconciliation, which pulls and reconciles a patient's home medications in seconds, and intelligent search/browse functionality based on diagnosis, age, and gender.

**Customization:** Clinicians can use point-and-click customization for individual clinical sites and physician-specific preferences, with a "Physician-Specific Memory" feature for saving repeated

instructions.

**Target Users & Use Cases** The software is used in Emergency Medicine, Inpatient, and Ambulatory settings. Target facilities include prestigious teaching and research hospitals, multi-specialty and university medical centers, private and rural hospitals, urgent care, clinics, and surgical centers. Users include Clinicians, IT Professionals, Admins/CMIOs, EMR Providers, and Patient Educators.

## Key Features

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- Patient-Specific Discharge Instructions
- Evidence-Based Content Libraries (2000+ diagnoses)
- Multilingual Document Generation
- Automated Medication Reconciliation
- Seamless EMR Integration
- Intelligent Search and Browse
- Downtime/Bridging Solution

## Pricing

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**Model:** enterprise

Requires a license for the product; additional languages beyond English and Spanish may be available at an additional cost. The customer must also license and integrate a Certified Electronic Health Record (CEHR) for full Meaningful Use attestation.

**Target Company Size:** medium, enterprise

## Integrations

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Allscripts, Epic, EDIMS, PICIS, Meditech, CMR

## Compliance & Certifications

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ONC Certified HIT (2021), HIPAA (Inferred)

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