Digitech

Proprietary cloud-based EMS billing and business intelligence platform for ambulance and medical transport services.

https://digitechcomputer.com/

Overview

Digitech Computer, Inc. has been a leading provider of advanced ambulance dispatching and EMS (Emergency Medical Services) billing software and services since its founding in 1984. The core product is **Ambulance Commander**, a proprietary, cloud-based billing and business intelligence platform designed exclusively for the EMS revenue cycle management (RCM) industry.

Key Features and Capabilities

Digitech's technology is built to maximize collections, protect compliance, and deliver results for clients through a combination of proprietary software and expert human oversight. The platform offers:

Complete Transparency and Real-time Access: Clients have 24/7 real-time access to all claim activity, allowing them to drill down into every claim detail and view timestamped change records. The customizable Dashboard module provides transparent views of all records for financial forecasting and accurate accounts receivable reports.

Seamless Integration: The system is designed for hassle-free data sharing and has extensive integration experience with all major ePCR, CAD, EHR, and HIS systems, as well as government and private carriers and banks.

Efficiency Through Automation: The platform automates repetitive billing processes, allowing human experts to focus on complex claims and maximize collections.

Custom Software Solutions: The in-house development team builds custom features and processes driven by client input.

Proactive Compliance: The system incorporates multiple regulatory safeguards and is overseen by a comprehensive compliance program.

Target Users and Use Cases

Digitech's solutions are targeted at EMS providers, including municipal services, private services, smaller municipalities, and hospital-based systems. They serve clients of all sizes, from those with 1,000 to 600,000 transports. The primary use cases are:

Full-service EMS/Ambulance Billing and Revenue Cycle Management.
Ensuring strict HIPAA and regulatory compliance.
Financial forecasting and accounts receivable reporting.
Data analysis and business intelligence for operational improvement.

Key Features

- EMS Revenue Cycle Management (RCM)

- 24/7 Real-time Access & Transparency

- Comprehensive Reporting & Data Analysis

- Seamless ePCR/EHR/CAD System Integration

- Proactive Compliance Program

- Automation of Repetitive Billing Processes

- Custom Software Solutions & Feature Development

Pricing

Model: enterprise

Pricing is not publicly disclosed as it is based on a negotiated fee for service, typically a percentage of collections, with no up-front costs for implementation.

Target Company Size: small, medium, enterprise

Integrations

ePCR systems, CAD systems, EHR systems, HIS systems, Government carriers, Private carriers, Banks

Compliance & Certifications

HIPAA, SOC 1 Type II