

DataRovers Smart Appeals

AI-powered solution that automates appeal letter generation and simplifies complex medical claims for faster revenue recovery.

<https://datarovers.com>

Overview

DataRovers Smart Appeals is an AI-powered solution designed to simplify complex medical claims and automate the entire appeal letter management process for healthcare providers and Revenue Cycle Management (RCM) companies. Leveraging machine learning and generative AI, the platform aims to boost productivity by up to 5X by automating the creation of data-backed appeal letters.

Core Capabilities

AI-Generated Appeal Letters: The system can generate complete, tailored appeal letters in minutes, ready for submission. These appeals are customized to the specific payer, denial code, and patient situation.

Smart Automation for Appeals: It streamlines Medical Necessity Appeals by automatically matching payer-approved criteria with clinical documentation, eliminating manual effort and linking payer rules with clinical notes.

Complex Denial Handling: Smart Appeals expands its capabilities beyond standard medical necessity to address complex denial cases, including DRG and Sepsis-related denials, offering automated workflows for faster resolution and higher success rates.

End-to-End Lifecycle Management: The platform provides full visibility into the appeal process, allowing users to track, organize, and resolve appeals efficiently with intuitive queue management and centralized documentation.

Target Market and Technology

DataRovers offers customized plans for RCM companies, healthcare centers/hospitals, solo/group practices, and providers, making the solution accessible to small and large businesses. It is a cloud-based SaaS product that offers seamless integration with existing systems via its Smart Appeals APIs, enhancing efficiency and reducing administrative burden.

Key Features

- AI-Powered Appeal Letter Generation
- One-Click Appeal Drafting and Submission

- Medical Necessity Criteria Validation
- End-to-End Appeal Lifecycle Management
- DRG and Sepsis Denial Appeal Automation
- Payer-Specific Forms and Templates
- Integration with Existing Systems via API

Pricing

Model: usage_based

The pricing model is usage-based, specifically charged per appeal letter. Customized plans are available for RCM companies, hospitals, and practices. The company offers transparent pricing and free trials.

Target Company Size: small, medium, enterprise

Compliance & Certifications

HIPAA

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