



# Cyrun EOC

Emergency Operations Center (EOC) system providing remote Computer Aided Dispatch (CAD), incident, and personnel management during catastrophic events.

<https://www.cyrun.com>

---

## Overview

---

Cyrun EOC (Emergency Operations Center) is a critical component of the Cyrun Alliance suite, designed to ensure operational continuity for public safety agencies, including hospitals and healthcare facilities, during catastrophic events or primary dispatch center failures. It functions as a redundant, remote dispatch system that can operate in tandem with the main dispatch center or as a standalone command center in a crisis (e.g., earthquake, hurricane, terrorist act). The system provides ongoing management of personnel and equipment.

Key capabilities include real-time data synchronization between the EOC and the primary center. If the data line fails, both centers can operate independently, and all information is automatically synchronized once the connection is restored. Because the EOC operates in the exact same manner as the Alliance dispatch system, no additional training is required for dispatchers. The software is designed to handle a wide range of incidents, from mass casualty events to natural disasters.

### Key Features & Capabilities:

Remote Dispatch System (EOC)

Real-time Data Synchronization between EOC and Primary Center

Personnel and Equipment Management

Computer Aided Dispatch (CAD) / Event Desk

Records Management System (RMS)

Mobile Data System (MDS) for field officers

GIS Mapping Integration

Incident and Reporting Management (UCR/NIBRS/CLERY)

**Target Users:** Public Safety Agencies, including Law Enforcement, University/Campus Security, Casino Security, and Hospitals/Healthcare Facilities.

## Key Features

---

- Remote Dispatch System (EOC)
- Real-time Data Synchronization
- Personnel and Equipment Management
- Computer Aided Dispatch (CAD)
- GIS Mapping Integration
- Mobile Data System (MDS)
- Incident and Reporting Management

## Pricing

---

**Model:** enterprise

Pricing is not publicly disclosed and is provided via custom quote. The base price for any Alliance module includes one year of the Comprehensive Support Plan, which covers 24/7 emergency technical support, code enhancements, and on-site training.

**Target Company Size:** medium, enterprise

## Integrations

---

NCIC/NLETS Access, Digital Video Systems

---

*This document was generated by IntuitionLabs.ai with the assistance of AI. While we strive for accuracy, please verify critical information independently.*