



Core Solutions Cx360

A cloud-based, mobile EHR and practice management platform purpose-built for behavioral health, substance use, and IDD service providers.

<https://www.coresolutionsinc.com>

Overview

Core Solutions Cx360 is a comprehensive, cloud-based Electronic Health Record (EHR) and practice management solution designed specifically for behavioral health, community healthcare, and Human Services (HHS) organizations, including those specializing in substance use disorder (SUD), mental health, child and family services, and Intellectual and Developmental Disabilities (IDD) . The platform is built to streamline clinical and administrative workflows, reduce repetitive tasks, and enhance the client-provider relationship .

Key Features & Capabilities: Cx360 offers a unified platform that integrates front-to-back office functions. Core features include customizable dashboards and reporting, an integrated, HIPAA-compliant telehealth solution, a robust workflow engine with automated task triggering, and a time-saving, secure client portal . It supports comprehensive Revenue Cycle Management (RCM) with features like accurate billing, claim scrubbing, and automated eligibility verification, helping practices achieve high initial claim submission accuracy . The platform also includes medication management, e-prescribing (eRx), and electronic visit verification (EVV) .

AI-Powered Add-ons: Core Solutions offers AI-powered add-ons, such as Cx360 Clinical Assist and Cx360 GO. Cx360 GO provides ambient documentation, automatically capturing conversations and converting them into case notes, and includes a Symptom Tracker (beta) .

Compliance and Target Market: The platform is HIPAA-compliant and NIST Certified, with a robust, fully encrypted database to ensure secure communication and data management . It is scalable and configurable, catering to small, mid-sized, and multi-state enterprise providers .

Key Features

- Electronic Health Records (EHR) & EMR

- Integrated Telehealth (HIPAA-compliant)
- Revenue Cycle Management (RCM) & Medical Billing
- Client/Patient Portal
- Customizable Dashboards & Reporting/Analytics
- Guided Workflows & Automated Task Triggering
- Medication Management & E-Prescribing (eRx)
- AI-Powered Ambient Documentation (via Cx360 GO)

Pricing

Model: enterprise

Contact Vendor for a custom quote. Pricing varies based on organization size, number of users, and required features. Available on a monthly or annual basis .

Target Company Size: small, medium, enterprise

Integrations

Zoom, FHIR-based integration, eLab

Compliance & Certifications

HIPAA, NIST Certified

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