Coram EMS

An AI-powered Emergency Management System (EMS) that unifies threat detection, alerts, real-time crisis coordination, and automated workflows in one cloud-native platform.

https://www.coram.ai

Overview

Coram EMS (Emergency Management System) is a modern, AI-native platform designed to help organizations, particularly in sectors like K-12 education, healthcare, and assisted living, predict, prepare for, and respond to critical events faster and more effectively. It is a core part of the Coram AI physical security solution, which also includes video security and access control.

Product Overview & Key Benefits: Coram EMS transforms traditional, fragmented emergency response workflows into a single, coordinated command center. It leverages existing security cameras by using advanced AI to proactively detect threats like weapons, smoke, or slip-and-fall incidents, triggering instant alerts. The system ensures rapid communication through critical push alerts (overriding Do Not Disturb), SMS, and email, connecting staff, security teams, and first responders in real-time.

Main Features and Capabilities:

AI-Powered Threat Detection: Actively monitors existing IP cameras for threats (e.g., firearm detection, smoke) to enable proactive response.

Multiple Alert Triggers: Emergencies can be triggered manually via a mobile app, discreet wearable panic buttons, or automatically by AI detection.

Real-Time Coordination: Opens a shared response space with built-in chat, file sharing, and live video feeds for unified situational awareness.

Automated Workflows: Configurable event types to automate actions like lockdowns, mass notifications, and direct connection to 911 via RapidSOS.

Drill Mode: Allows organizations to run full-scale practice drills without triggering real-world responses or 911 calls, building staff confidence and ensuring compliance.

Safe Reunification: Supports post-incident recovery, including safe student/resident reunification by integrating with Student Information Systems (SIS) like Clever.

Full Event Logging: Automatically logs every message, alert, and action for post-incident review and compliance reporting.

Target Users and Use Cases: Coram EMS is ideal for safety officers, school administrators, facility managers, and security teams in mid-market and enterprise-level organizations. Primary use cases include proactive incident prevention, meeting regulatory requirements (e.g., Alyssa's Law), streamlining emergency response, and staff training.

Key Features

- AI-Powered Threat Detection (Weapons, Smoke)

- Mobile App & Panic Button Alert Triggers

- Critical Push Alerts (Override DND)

- Real-Time Crisis Coordination (Chat & Live Video)

- Automated Workflows (Lockdowns, Mass Notifications)

- Drill Mode for Training

- Safe Reunification Support (SIS/Clever Integration)

- Full Event Logging & Audit Trails

Pricing

Model: enterprise

Coram EMS is offered through flexible 3, 5, and 10-year licenses. Pricing is customized and depends on the number of users and panic buttons required. A free trial is available.

Target Company Size: medium, enterprise

Integrations

Existing IP Cameras (100+ compatible), Access Control Systems (OpenPath/Avigilon Alta, Brivo), Student Information Systems (SIS), Clever, RapidSOS (for 911 connectivity), Environmental Sensors

Compliance & Certifications

HIPAA, SOC2 Type II, Alyssa's Law, OSHA