



ClinicTracker

Fully integrated EHR, billing, and practice management software tailored for behavioral health and substance abuse agencies.

<https://clinictracker.com>

Overview

ClinicTracker is a comprehensive, fully integrated Electronic Health Record (EHR), billing, and practice management system specifically designed for mental health and substance abuse agencies. Built by clinicians and administrators with over 20 years of experience, the software aims to simplify every facet of a behavioral health facility's operations, from patient intake to discharge.

The platform's core value proposition is to automate routine clinic tasks, boost staff productivity, increase billing efficiency, and enhance overall management. Key capabilities are integrated into a single solution, eliminating the need for multiple disparate systems.

Key Features and Capabilities:

Fully Integrated EHR, PM, and Billing: Manages clinical records, scheduling, and revenue cycle management (BillingTracker) within a unified platform.

Customization Suite: Includes a Custom Form Builder and a Workflow Builder to tailor the system to unique clinic requirements and automate compliance tracking.

AI-Enhanced Documentation: Features Clinical Scribe, powered by AI, to auto-generate session notes and reduce documentation time while ensuring clinical nuance and payer compliance.

Patient Engagement: Offers a HIPAA-compliant Patient Portal for 24/7 access to schedules, account information, secure messaging, and online bill pay.

Telehealth Connector: Enables seamless, secure virtual consultations and remote patient engagement, made possible through integration with partners like TrueConf.

E-Prescribing (e-Rx): Facilitates secure and efficient medication management.

Deployment Flexibility: Supports both cloud-based (SaaS) and on-premise (Client/Server) installations to meet the needs of various agencies.

ClinicTracker is a highly customizable solution that serves a wide range of behavioral health settings, including mental health clinics, substance abuse counseling centers, foster care agencies, and university clinics. The company emphasizes its world-class, US-based support team, which is noted for its quick response times and deep product knowledge.

Key Features

- Fully Integrated EHR/PM/Billing
- AI-Enhanced Documentation (Clinical Scribe)
- Custom Form and Workflow Builder
- Telehealth Connector with Video Conferencing
- Electronic Prescribing (e-Rx)
- HIPAA-Compliant Patient Portal
- Two-Factor Authentication (2FA)
- Differential Chart Access

Pricing

Model: subscription

Per-user subscription model. Third-party sources indicate a Basic plan starting at \$70/user/month, with add-ons like Telehealth Connector at \$9/user/month. Personalized pricing and discounts for non-profit/educational organizations are available upon request.

Starting at: USD \$70

Target Company Size: small, medium, enterprise

Integrations

DrFirst (E-Prescribing), TriZetto (Clearinghouse), TrueConf (Video Conferencing), Accounting Software, Electronic Payment Services, Signature Capture Technology (Topaz Systems)

Compliance & Certifications

HIPAA, Drummond Certified

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