Clarivate Dialog

AI-driven platform for comprehensive pharmacovigilance literature monitoring, systematic reviews, and competitive intelligence across 140+ databases.

https://clarivate.com/life-sciences-healthcare/research-development/pharmacovigilance-drug-safety/dialog/pharmacovigilance-literature-monitoring/

Overview

Clarivate Dialog is a powerful research and literature monitoring platform, specifically tailored for the Life Sciences and Healthcare sector, with a core focus on pharmacovigilance (PV) and drug safety. The platform provides access to an extensive collection of over 140 authoritative content databases, including essential sources like MEDLINE, Embase, and Biosis, totaling over 1.8 billion records.

Key Components & Features:

Dialog Platform: The central search tool offering precision search functionality with three levels of search (from basic to command line interface) and advanced syntax (Boolean, proximity, truncation).
Dialog Alerts Manager: Simplifies the process of automating and managing multiple drug safety searches, ensuring timely and comprehensive coverage.
Drug Safety Triager™: A modular, GxP-validated, and audit-ready software solution that integrates with the Alerts Manager. It streamlines the literature review workflow by automatically importing, deduplicating, and processing references.
DialogML™ (AI Engine): An Artificial Intelligence engine that applies a patient safety relevancy ranking to each reference and highlights key safety concepts, significantly reducing the volume of literature requiring manual review and speeding up the identification of reportable adverse events.
Benefits & Use Cases:

The solution is designed to provide a streamlined, efficient, and compliant approach to the entire literature triage process. It is used by pharmaceutical companies of all sizes,

Contract Research Organizations (CROs), medical device manufacturers, and biotech firms to meet regulatory requirements for:

Pharmacovigilance Literature Monitoring: Identifying and reviewing articles for Individual Case Safety Reporting (ICSR), Aggregate Reporting (PBRER, PSUR, DSUR), and Safety Signal detection.
Systematic Reviews: Searching all main biomedical and scientific databases at once, with features for saving complex strategies and outputting results in formats like XML and EndNote for downstream workflows.
Competitive and Business Intelligence: Accessing market, product, and regulatory trends.
Intellectual Property Research: Supporting patent research and comprehensive literature analysis.

Key Features

- Access to 140+ authoritative databases (MEDLINE, Embase, Biosis)
- DialogML AI-driven relevancy ranking and tagging
- Drug Safety Triager GxP-validated workflow software
- Automated alert management and scheduling (Dialog Alerts Manager)
- Precision search with advanced syntax (Boolean, Proximity)
- Permanent, non-editable audit trail for regulatory compliance
- Native XML and EndNote output for downstream system integration
- Automated deduplication of search results

Pricing

Model: enterprise

Flexible enterprise plans are offered, including a Standard Transactional Plan (pay-as-you-go for output/alerts), Commitment Plans (discounts based on minimum annual contract value), and Choice/Site License Plans (flat-rate subscriptions for specific databases). Pricing is customized and not publicly disclosed.

Target Company Size: small, medium, enterprise

Integrations

Article Galaxy (Research Solutions), EndNote

Compliance & Certifications

ISO 9001:2015 (Medical Literature Monitoring Solutions scope), ISO 27001, GxP compliant, Audit-ready