



CGM LABDAQ

A powerful and scalable Laboratory Information System (LIS) for clinical, reference, hospital, and specialty laboratories.

<https://www.cgm.com/>

Overview

CGM LABDAQ is a comprehensive Laboratory Information System (LIS) developed by CompuGroup Medical, designed to manage the full workflow of clinical, reference, hospital, and specialty laboratories. Building on over 30 years of LIS experience, the software focuses on maximizing reimbursements, improving workflow, and ensuring regulatory compliance.

Key Benefits and Capabilities

Revenue Cycle Management: CGM LABDAQ is engineered to increase reimbursement and optimize profitability with tools like medical necessity checking and user-defined rules to verify that laboratory tests are billed correctly and procedures are tracked and enforced.

Total Connectivity: The system offers seamless, bi-directional interfaces to a wide range of analyzers (supporting over 67 companies), Electronic Health Records (EHRs), Practice Management systems, and national/regional reference laboratories. The **CGM LABNEXUS** web portal provides a HIPAA-compliant outreach solution for providers to place orders and receive results online, and a patient portal is also available.

Workflow & Data Management: Core features include **Workflow Management** to build worklists and coordinate multi-step testing processes, **Inventory Management** to track reagents and consumables with low-stock alerts, **Data Miner** for querying patient results, billing, and controls, and **Lab IQ**, an interactive dashboard for viewing key performance indicators (KPIs) and business insights. The system also supports **Autoverification** to automatically verify results based on lab-defined criteria, greatly reducing manual review time.

Compliance & Security: CGM LABDAQ assists with **HIPAA** and **CLIA** compliance. It maintains data integrity, security, and scalability, offering features like a comprehensive **Audit Trail**, **User Access**

Controls, and the optional **CGM LABSIGN** cloud-based document management system for tracking staff approvals and signatures on policies and procedures.

Target Market

CGM LABDAQ is highly scalable and serves a broad range of laboratory environments, including Physician Office Labs (POLs), high-volume Reference Laboratories, Hospitals, Student Health Centers, Veterinary Offices, Pain Management Clinics, Toxicology Labs, and Forensic Labs.

Key Features

- Workflow Management
- Lab Instrument Interfacing (Bi-Directional)
- Inventory Management
- CGM LABNEXUS (Provider/Patient Portal)
- Lab IQ (Analytics/Dashboard)
- Billing & Reimbursement Tools (Medical Necessity Check)
- Autoverification
- Audit Trail & User Access Controls

Pricing

Model: enterprise

Contact sales for a custom quote. Pricing is modular and scalable based on lab size, required features, and the number of interfaces. A lower-volume Physician Office Lab (POL) configuration is available.

Target Company Size: small, medium, enterprise

Integrations

EHR/EMR Systems, Practice Management Systems, Third-Party Billing Systems, Analyzers (67+ Companies), Reference Laboratories

Compliance & Certifications

HIPAA, CLIA

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