

Cerner Patient Portal

A secure, mobile-accessible digital front door (HealtheLife) that connects patients to their Oracle Health (Cerner) electronic health records, care team, and self-service tools.

<https://example.com/1762583716455>

Overview

The **Cerner Patient Portal**, now branded as the **Oracle Health Patient Portal** (also known as HealtheLife), is a comprehensive patient engagement solution that serves as a digital front door for healthcare organizations using the Oracle Health EHR platform. It is designed to empower patients to take a proactive role in their care by providing convenient, secure access to their personal health information.

Key Features and Capabilities

The portal is a full-service solution that offers a range of features to enhance the consumer experience and alleviate administrative burden on staff.

Comprehensive Health Record Access: Patients can view, download, and transmit their medical records, including test results, radiology reports, discharge summaries, and clinical notes. Lab results are often published to the portal within 24 hours of being finalized.

Secure Messaging: Enables direct, HIPAA-compliant communication between the patient and their clinical care team for non-urgent questions and follow-up.

Self-Service Scheduling: Allows patients to view open time slots, request new appointments, or directly book, reschedule, and cancel visits, which helps reduce no-shows.

Medication Management: Patients can view their current medication lists and request prescription refills.

Telehealth Integration: Supports virtual care capabilities, allowing patients to schedule, register for, and join video visits directly from the portal.

Billing and Payments: If enabled by the healthcare provider, the portal can facilitate bill payment and access to billing forms.

Patient Education: Provides access to educational tools and resources to help patients understand their health conditions and treatment plans.

Target Users and Use Cases

The Oracle Health Patient Portal is primarily used by **hospitals, health systems, and large medical practices** that utilize the Oracle Health (Cerner Millennium) electronic health record (EHR) system.

Primary Use Cases:

Patient Engagement: Increasing patient participation in their own care by providing transparency and self-service tools.

Streamlining Front-Office Workflows: Automating administrative tasks like registration, check-in, and scheduling to free up staff time.

Remote Care Delivery: Facilitating virtual visits and secure communication outside of in-person appointments.

While the core Cerner EHR platform is complex, the patient-facing portal is designed to be intuitive and user-friendly for consumers.

Key Features

- Secure Patient-Provider Messaging
- Online Appointment Scheduling & Reminders
- View & Download Electronic Health Records (EHR)
- Lab & Imaging Results Access
- Prescription Refill Requests
- Telehealth / Video Visit Integration
- Patient Education Resources

Pricing

Model: enterprise

Enterprise pricing is custom and varies based on the number of users, modules selected, and organizational needs. Estimated subscription fees typically range from \$100 to \$700 per provider/month, with some basic packages starting at \$25 per user/month.

Starting at: USD \$25

Target Company Size: small, medium, enterprise

Integrations

Oracle Health Millennium Platform (EHR), Suki Assistant, Phreesia, Zoom For Oracle Health Cerner, TelemedIQ, Relatient

Compliance & Certifications

HIPAA, ONC-Certified

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