



CENTRALSQUARE®

CentralSquare

Mission-critical, cloud-based software for public safety, public administration, and healthcare organizations in North America.

<https://www.centalsquare.com/>

Overview

CentralSquare Technologies is the largest independent provider of public sector software, empowering over 8,000 agencies across North America to build safer and smarter communities. The company's comprehensive, integrated, and cloud-based platform is designed for mission-critical operations, ensuring resilience and reliability in high-stakes situations.

Core Capabilities:

Public Safety & Justice: An end-to-end suite covering 911 call handling, Computer-Aided Dispatch (CAD), Records Management Systems (RMS), Mobile solutions for field officers, Jail Management, and Digital Evidence Management (DEMS). This includes AI-powered tools like Centerline AI for streamlined reporting and case management.

Public Administration: Solutions to simplify workflows across finance, Human Resources (HR), payroll, utility billing, asset management, permitting, and citizen engagement for local governments.

Healthcare: Specific products like **ClinicalLink™** for integrated patient records and longitudinal patient profiles, and **Medworxx™** for hospital intelligence, real-time bed management, and predictive analytics to optimize patient flow and capacity management.

Built on a foundation of secure, scalable technology, often leveraged through a partnership with Amazon Web Services (AWS), CentralSquare's solutions help public servants reduce administrative burden, gain real-time data insights, and enhance inter-agency collaboration to improve public service delivery and community outcomes.

Key Features

- Computer-Aided Dispatch (CAD)

- Records Management System (RMS)
- Jail & Corrections Management
- Enterprise Finance, HR, and Payroll
- Real-Time Bed Management (Healthcare)
- Clinical Decision Support (Healthcare)
- Digital Evidence Management (DEMS)
- Citizen Engagement Portal

Pricing

Model: enterprise

Custom quote-based enterprise pricing with a flexible, scalable subscription model tailored to the size and specific needs of public sector agencies (small towns to major cities). Pricing is not publicly disclosed.

Target Company Size: medium, enterprise

Integrations

Amazon Web Services (AWS), Genetec, RapidSOS, DATAMARK

Compliance & Certifications

HIPAA, CJIS

This document was generated by IntuitionLabs.ai with the assistance of AI. While we strive for accuracy, please verify critical information independently.