

CareVoyant Provider Portal

Secure, HIPAA-compliant portals for physicians and employees to manage patient care, scheduling, documentation, and e-signatures within the CareVoyant EHR.

https://www.carevoyant.com

Overview

The CareVoyant Provider Portal is a collective term for the integrated access points (Physician Portal and Employee Portal/CV Mobile) within the CareVoyant enterprise-scale software platform, designed for home health care agencies, private duty nursing, and other post-acute care providers. The platform operates as a Single System of Record for multiple lines of service, consolidating all clinical and financial records under one patient and one employee.

Key Portal Capabilities

Physician Portal:

Enables physicians to electronically sign Plans of Care (POC) and Change Orders, reducing administrative turnaround time and accelerating cash flow.

Proactively prompts physicians when documentation is ready for signature.

Employee Portal / CV Mobile:

Provides HIPAA-compliant, secure access for employees and caregivers via web and mobile devices (iOS/Android).

Allows staff to access and manage schedules, view shift offers, accept/apply for shifts, and update demographic information.

Facilitates secure communication with other CareVoyant users or patients through CV Secure Messaging.

Integrates with CV Mobile for Electronic Visit Verification (EVV) using GPS, point-of-care documentation, clock-in/clock-out, and task documentation, ensuring compliance with state EVV aggregators.

Core Platform Benefits

The overall CareVoyant platform, which the portals connect to, is designed to improve operational efficiency, streamline workflow, and optimize reimbursement by integrating intake, scheduling, clinical, and financial functions. It supports complex billing requirements for Medicare, Medicaid, Insurance, and Private Pay.

Key Features

- Electronic Plan of Care (POC) Signature (Physician Portal)
- Electronic Visit Verification (EVV) via CV Mobile
- · Real-Time Scheduling and Shift Management
- Secure Messaging (HIPAA Compliant)
- Point-of-Care Clinical Documentation
- eMAR/eTAR (Electronic Medication/Treatment Administration)
- Access to Patient Demographic and Clinical Information
- Integrated Payroll and Accounting Interface

Pricing

Model: subscription

Pricing is based on a monthly subscription fee and a one-time implementation fee, tiered according to patient census. Contact CareVoyant for a custom quote.

Target Company Size: medium, enterprise

Integrations

ADP, Paychex, QuickBooks, Microsoft Dynamics GP, HomeCare CRM

Compliance & Certifications

HIPAA

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