



# CareTime EVV

All-in-one cloud-based home care management software with EVV, automated scheduling, billing, and compliance tools for home care agencies.

<https://caretime.us/evv>

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## Overview

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CareTime EVV is a comprehensive, cloud-based software solution designed to empower home care agencies, including those operating under Medicaid, Private Pay, Consumer-Directed, and Home Care Registry models. It functions as an all-in-one platform that streamlines operations, ensures compliance, and drives financial growth.

### Key Capabilities

**Electronic Visit Verification (EVV) & Compliance:** CareTime provides a multi-technology EVV solution that meets the federal 21st Century Cures Act mandate. It verifies caregiver visits using GPS, cell phone, and telephony technologies. The system is designed to connect seamlessly with all state EVV aggregators (like Sandata) and clearinghouses, ensuring accurate data capture and compliance for Medicaid-funded services. It also supports features like offline visits and voice verification for extra security and flexibility.

**Automated Billing & Claims Management:** The platform's revenue cycle management features, including the new V3 capabilities, significantly boost billing efficiency (up to 80%). Features like "Billing While You Sleep" automate claims submission based on pre-set preferences. An automated rules engine pre-scrubs client and visit data, preventing common claim declines and speeding up reimbursement. It handles electronic claims for insurance, Medicaid, Veterans Administration, and Long-Term Care Insurance.

**Scheduling & Caregiver Management:** CareTime offers responsive scheduling tools to automate recurring visits, match caregivers to clients based on skills and availability, and quickly fill open shifts. The employee management system allows for quick onboarding, certification tracking, and clear communication via SMS/email alerts for no-shows, late check-ins, and overtime.

**Mobile Accessibility:** The dedicated mobile app for iOS and Android allows caregivers to easily clock in/out, view care plans, document visit notes and tasks, and access driving directions, facilitating real-time updates and compliance while in the field.

**Target Users and Use Cases:** CareTime is ideal for home health and hospice organizations of all sizes, from startups to multi-location agencies. Its primary use case is to simplify the complex administrative burden of EVV compliance, scheduling, and billing for agencies that rely on Medicaid and other third-party payers.

## Key Features

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- Electronic Visit Verification (EVV) (GPS, Telephony)
- Automated Scheduling and Caregiver Matching
- Automated Billing and Claims Management (V3)
- Caregiver Mobile App (iOS/Android)
- CarePortal for Families
- Real-Time Alerts and Notifications
- Payroll Integration and Calculation
- Customizable Time Sheets and Visit Notes

## Pricing

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**Model:** subscription

Pricing is based on the number of active clients served per month. Starting price is generally cited around \$99/month, but lower rates (e.g., \$10) may apply for very small agencies (up to 50 clients). Contact sales for a quote.

**Starting at:** USD \$99

**Target Company Size:** startup, small, medium, enterprise

## Integrations

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State EVV Aggregators (e.g., Sandata), Tellus Clearinghouse, Anthem, Payment Processing, Background Screening

# Compliance & Certifications

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21st Century Cures Act (EVV), PCI-DSS

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