CareerStep

Online career training programs focused on healthcare, medical administration, and technology, preparing learners for industry-recognized certifications.

https://www.careerstep.com

Overview

CareerStep provides flexible, self-paced online training programs designed to prepare individuals for new careers, primarily in the high-growth healthcare industry. The platform offers comprehensive training in over 20 disciplines, including Medical Coding & Billing, Medical Assistant, Pharmacy Technician, and Phlebotomy Technician. The programs are structured to align with industry needs and are designed to prepare students to sit for industry-recognized certifications such as CPC, CCMA, and PTCE.

Key features include 24/7 access to course materials, self-paced study with a set program access period (e.g., 12 months), and all-inclusive bundles that often cover books, materials, electronic resources, and national certification exam vouchers. The platform offers end-to-end support, including 1:1 instructor and advocate support via phone, live chat, and email, as well as career services like resume and cover letter help. For healthcare organizations, CareerStep offers partner solutions to upskill current employees, improve retention, and build a talent pipeline, partnering with over 150 healthcare systems and academic institutions.

Target users are entry-level learners seeking certification and experienced professionals looking to advance their skills. The training content covers essential topics like medical terminology, HIPAA, and medico-legal regulations, and some programs include training on industry-standard software like EHR Go.

Key Features

- Self-Paced Online Learning (24/7 access)
- Certification Exam Preparation

- 1:1 Instructor and Advocate Support (Phone/Chat/Email)

- Career Services (Resume/Job Search Assistance)

- All-Inclusive Program Bundles (Materials & Exam Vouchers)

- Training on Industry Regulations (e.g., HIPAA)

- Partnership Solutions for Workforce Upskilling

Pricing

Model: one_time

Program pricing varies by course, with full program access purchased as a one-time bundle. Prices range from approximately $579 (e.g., Healthcare Management) to over $3,699 (e.g., Medical Coding and Billing). Program bundles typically include training, course materials, career support, and certification exam vouchers. Coursework extensions are available for an additional fee, such as $129 per month. Personalized 1:1 coaching (JumpStart) is also available for an extra cost.

Starting at: USD $579

Target Company Size: startup, small, medium, enterprise

Integrations

EHR Go, Single Sign-On (SSO)

Compliance & Certifications

HIPAA (covered in course content)