CareCloud

Cloud-based and AI-powered healthcare management platform offering EHR, RCM, and Practice Management solutions for medical organizations.

Overview

CareCloud is a comprehensive, cloud-based healthcare management platform that provides an integrated suite of technology-enabled solutions for the operational, financial, and clinical needs of healthcare organizations. The platform is built to streamline workflows, improve efficiency, and enhance patient care for practices of all sizes, from small medical offices to large health systems and academic institutions.

Key Product Suites & Capabilities:

Electronic Health Records (EHR) / CareCloud Charts: A powerful, cloud-based and MU-certified EHR system that centralizes patient data, supports e-prescribing, and provides real-time clinical insights.

Revenue Cycle Management (RCM) & Medical Billing: Solutions like CareCloud Central and CollectiveIQ automate billing, ensure accurate coding, facilitate real-time claims tracking, and help reduce denials to maximize revenue.

Practice Management (PM): Tools to optimize operations, including smart, drag-and-drop scheduling, multi-view calendars, and automated appointment reminders.

Patient Experience Management (PXM) / Breeze & Community: Mobile and web-ready solutions that cover the entire patient journey, from contactless check-in and online payment collection to secure messaging and a patient portal for accessing records.

AI-Powered Solutions / cirrusAI: Utilizes generative AI and ambient listening to automate clinical note generation in real-time, significantly reducing administrative burden for providers.

Telehealth / CareCloud Live: A secure, user-friendly solution for virtual consultations across iOS, Android, or desktop.

Advanced Analytics & Business Intelligence: Provides customizable reports and dashboards for comprehensive views of practice performance, financial metrics, and clinical outcomes.

CareCloud is designed to be user-friendly and intuitive. The company serves over 40,000 providers across the United States and is a HIPAA-compliant partner, offering a Business Associate Agreement (BAA) and robust security features.

Key Features

- Electronic Health Records (EHR)

- Revenue Cycle Management (RCM)

- Practice Management (PM)

- AI-Powered Clinical Documentation (cirrusAI)

- Telehealth and Digital Health

- Patient Experience Management (Breeze)

- Advanced Analytics and Reporting

- Automated Medical Billing and Coding

Pricing

Model: subscription

Subscription plans are priced per provider per month, or as a percentage of practice collections (3-7%). Pricing is customized, with a starting point of approximately $349/provider/month for the Practice Management module (CareCloud Central).

Starting at: USD $349

Target Company Size: small, medium, enterprise

Compliance & Certifications

HIPAA, ONC-ACB certified, MIPS