

# **Care Coordinations Platform**

The HIPAA-compliant, AI-enabled SaaS platform for post-acute care coordination, designed to streamline communication and enhance patient outcomes.

https://carecoordinations.com

#### **Overview**

The Care Coordinations Platform is a robust, scalable Software-as-a-Service (SaaS) solution specializing in post-acute care coordination for home health and hospice agencies. The platform is designed to address the unique challenges of the post-acute care continuum, focusing on improving care quality, reducing healthcare costs, and boosting staff and patient engagement. It is a HIPAA-compliant, AI-enabled system that acts as a central hub for all stakeholders: healthcare providers, backend staff, patients, and their families.

#### **Key Features & Capabilities:**

**Secure & Real-Time Communication:** Centralized, HIPAA-compliant channels for secure messaging, image, and document sharing between patients, caregivers, and the entire care team.

**AI-Enabled Workflows:** Leverages artificial intelligence for predictive insights, automated workflows, and reduced administrative friction, saving clinicians an estimated 12-15 minutes daily.

**EHR Interoperability:** Seamless integration with Electronic Health Records (EHRs), including specific integration with HomeCare HomeBase (HCHB) EMR, to ensure continuity of care and data syncing.

**Automated Scheduling & Reminders:** Manages and automates appointment scheduling, reminders, and coordination of transportation.

**Patient & Caregiver Engagement:** Provides a dedicated portal for patients and caregivers to access care plans, track progress, manage medications, and utilize self-management tools like remote monitoring device integration.

**Analytics & Reporting:** Offers real-time data analytics and reporting for improved care outcomes, resource utilization, and proactive care management to reduce hospital readmissions.

**Target Users & Use Cases:** The platform is primarily built for the **post-acute care industry**, including home health and hospice agencies of any size. Its core use cases involve streamlining care transitions,

improving patient satisfaction (CAHPS Score), and enhancing staff productivity and accountability through a unified, secure communication network.

### **Key Features**

- HIPAA-Compliant Secure Platform
- AI-Enabled Workflows & Predictive Analytics
- · EHR Interoperability & Integration
- Real-Time Secure Communication (Chat/Audio/Video)
- Automated Appointment Scheduling & Reminders
- · Patient & Caregiver Portal
- Medication Tracking & Reminders
- Analytics and Reporting for Outcomes

### **Pricing**

Model: enterprise

The company offers an all-inclusive, pay-as-you-use pricing model without tiers or monthly minimums. Pricing is tailored to the organization's size and usage; contact sales to schedule a free demo and receive a custom quote.

Target Company Size: small, medium, enterprise

### **Integrations**

Electronic Health Records (EHRs), HomeCare HomeBase (HCHB) EMR, Remote Patient Monitoring (RPM) Devices, Chronic Care Management (CCM) Providers

## **Compliance & Certifications**

**HIPAA** 

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