Brightly TheWorxHub

Cloud-based CMMS solution for healthcare and senior living, centralizing asset management, compliance readiness (Joint Commission, DNV), and work order management.

https://www.brightlysoftware.com

Overview

Brightly TheWorxHub is a next-generation, cloud-based Computerized Maintenance Management System (CMMS) and operations management platform designed specifically for the unique needs of healthcare and senior living organizations. The solution is an all-in-one suite that combines critical asset management, compliance tracking, and work order management into a single, intuitive platform.

Key Benefits and Value Proposition

Compliance Readiness: Includes built-in, up-to-date compliance standards for The Joint Commission, DNV, and ACHC, designed to track compliance-related tasks and Environment of Care (EOC) rounding. It automatically attaches compliance codes to work orders and generates inspection-ready documentation.

Streamlined Operations: Automates work orders, schedules preventive maintenance (PM) on high-value assets, and centralizes all maintenance activity, reducing costs and extending asset life.

Mobility: The dedicated mobile app enables facilities teams to update service requests, prioritize, and complete work orders, inspections, and security rounds anytime, anywhere, reducing trips to the office.

Data-Driven Decisions: Provides real-time data and analysis with built-in reports, predefined KPI dashboards, and dynamic business intelligence visualization tools for operational and budget decisions.

Main Features and Capabilities

Work Order Management: Streamline work order submission, tracking, prioritization, and completion with automation capabilities.

Asset Management: Centralize asset information, track asset risk, and synchronize biomedical and facilities asset management.

Preventive Maintenance (PM): Schedule and automate location- and asset-based PM work orders to ensure continuous safety and compliance.

Compliance Management: Tools for risk assessments, compliance code tracking, deficiency-specific dashboards, and digital compliance binders.

Mobile Capabilities: Full-featured mobile app for field teams to manage work orders, track time, and conduct inspections via mobile devices.

Inventory Management: Track and manage inventory, costs, and service billbacks down to the building and portfolio level.

Target Users and Use Cases

TheWorxHub is ideal for facilities and maintenance teams, operations managers, and compliance officers in hospitals, clinics, senior living communities, and other healthcare facilities. It is a multi-departmental solution that supports maintenance, housekeeping, transportation, and security rounds.

Key Features

- Work Order Management & Automation

- Preventive Maintenance Scheduling

- Asset Lifecycle Management & Tracking

- Compliance Management (Joint Commission/DNV/EOC)

- Mobile App for Field Teams

- Real-time Reporting & KPI Dashboards

- Inventory Management

- Space & Location Management

Pricing

Model: enterprise

Pricing is not publicly disclosed. The solution is offered via annual subscription contracts, with options for multi-year pricing. Interested parties must contact Brightly Software to request a customized quote based on their organization's specific needs and scale.

Target Company Size: medium, enterprise

Integrations

ERP & Finance Systems, Building Automation Platforms, IoT Sensors, GIS (ESRI), MS Dynamics, Resident Portals

Compliance & Certifications

HIPAA, The Joint Commission (Standards Support), DNV (Standards Support)