



# Benchmark Solutions

A comprehensive cloud-based suite providing Electronic Health Records (EHR), Practice Management (PM), and Revenue Cycle Management (RCM) for healthcare practices.

<https://www.benchmarksystems.com>

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## Overview

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Benchmark Solutions, formerly known as Benchmark Systems and now a division of Harris, offers a fully-integrated, patient-first software suite designed as a one-stop management solution for healthcare practices.

### Product Overview and Key Benefits

The suite is modular and cloud-based, ensuring maximum interoperability and ease of access from any device. It is built to streamline daily internal operations, increase revenue, and improve the overall patient experience. The platform is trusted by medical professionals, from large physician practices to medical billing companies, across all 50 U.S. states. The company emphasizes its 5-Star Customer Support, provided by an in-house call center, and a competitive pricing structure that is affordable even for small to midsize practices.

### Main Features and Capabilities

#### 1. Benchmark EHR (Electronic Health Records):

**HIPAA-Compliant Patient Portal:** Allows patients to access lab results, refill prescriptions, message providers, check appointments, and complete forms online.

**Clinical Tools:** Access to patient records, social histories, labs, and specialty-specific templates.

#### 2. Benchmark PM (Practice Management):

**Patient Engagement:** Streamlined patient onboarding, hassle-free appointment scheduling, and customizable reminders.

**Operational Management:** Automated task management, robust reporting, and user-friendly dashboards for daily practice operations.

### 3. Benchmark RCM (Revenue Cycle Management):

**Billing & Claims:** Integrated claims management, an integrated clearinghouse, electronic billing, and insurance eligibility verification.

**Financial Optimization:** Automated coding recommendations (medical coding review) from the integrated EMR, denial management, payment posting, and patient statements to maximize reimbursements and improve cash flow.

#### Target Users and Use Cases

The software is suitable for healthcare practices of all sizes and most specialties, including Family Care, OB/GYN, Dermatology, Cardiology, and Gastroenterology. Its primary use cases are to unify clinical and administrative workflows, manage the entire revenue cycle from patient intake to collections, and enhance patient engagement.

### Key Features

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- Electronic Health Records (EHR)
- Practice Management (PM)
- Revenue Cycle Management (RCM)
- HIPAA-Compliant Patient Portal
- Integrated Claims Management
- Automated Medical Coding Review
- Appointment Scheduling & Reminders
- Customizable Reporting & Dashboards

### Pricing

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**Model:** enterprise

Subscription-based pricing, typically per healthcare provider. Pricing is not publicly disclosed; contact the vendor to schedule a demo and receive a quote.

**Target Company Size:** small, medium, enterprise

### Compliance & Certifications

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## HIPAA

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