



BehaveHealth

All-in-one, HIPAA-compliant EHR, CRM, RCM, and ERP platform designed for behavioral health and addiction treatment providers.

<https://behavehealth.com>

Overview

BehaveHealth is a comprehensive, cloud-based software platform that serves as an all-in-one solution for managing the clinical, administrative, and financial operations of behavioral health and addiction treatment facilities. Unlike generic medical EHRs, BehaveHealth is purpose-built to support the unique needs of mental health and substance abuse treatment across the entire continuum of care, including inpatient, residential, partial hospitalization (PHP), intensive outpatient (IOP), and recovery residences.

Key Features and Capabilities

BehaveHealth combines the functionality of four core systems into one seamless platform:

Electronic Health Record (EHR): Features include customizable EHR, E-Prescribing (via DrFirst integration), real-time documentation, comprehensive treatment planning, medication management, and therapy notes.

Revenue Cycle Management (RCM): Robust features for billing, claims management, automated revenue cycle automation, insurance verification (VOB), denials & appeals management, and online payment collections.

Customer Relationship Management (CRM): Tools to streamline admissions, lead management, referral source tracking, and alumni relations.

Enterprise Resource Planning (ERP): Includes employee management, property management, scheduling, task management, and role-based permissions for comprehensive operational control.

Target Users and Benefits

BehaveHealth is ideal for mental health clinics, therapists, addiction treatment centers, recovery residences, and social services agencies. The platform aims to:

Increase Revenue: Optimize billing and reduce claim denials through robust RCM features.

Enhance Patient Care: Improve coordination, enable shared decision-making via the Patient Portal, and support outcome tracking.

Improve Efficiency: Streamline workflows and reduce administrative burden with an all-in-one system. The system is designed with a mobile-first approach, offering a mobile dashboard and client portal for staff and patients to manage tasks, schedules, and check-in/out on the go.

Key Features

- EHR/EMR and Therapy Notes
- Revenue Cycle Management (RCM) and Claims Management
- CRM and Admissions Management
- Patient/Client Portal and Mobile App
- Telehealth and Video Conferencing
- E-Prescribing (via DrFirst)
- Treatment Planning and Case Management
- Role-Based Permissions and Access Controls
- Outcome and Recovery Tracking

Pricing

Model: subscription

Customized subscription plans are available, including Healthcare Provider Plans, Support Provider Plans, and Provider Partner Plans. Volume pricing and discounts for non-profits are offered. A starting price is sometimes listed as \$10.00 per feature/per month.

Starting at: USD \$10

Target Company Size: small, medium, enterprise

Integrations

QuickBooks Online, Xero, Sage, Oracle NetSuite, DrFirst

Compliance & Certifications

HIPAA, 42 CFR Part 2

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