Behavehealth Peer Support

All-in-one software to streamline and manage peer support programs, enhance compliance, and integrate Medicaid billing for behavioral health organizations.

https://behavehealth.com

Overview

Behavehealth Peer Support is a specialized software module within the comprehensive BehaveHealth platform, an all-in-one Electronic Health Record (EHR), Revenue Cycle Management (RCM), Customer Relationship Management (CRM), and Enterprise Resource Planning (ERP) solution designed exclusively for behavioral health and addiction treatment facilities.

The Peer Support module is specifically engineered to revolutionize the management and operation of peer support programs for organizations like recovery centers, treatment facilities, and Recovery Community Organizations (RCOs). It aims to streamline administrative tasks, ensure regulatory compliance, and ultimately enhance patient outcomes by empowering peer supporters.

Key Features and Capabilities

Intuitive Dashboard: Centralized hub for easy access and management of all program activities.

Scheduling and Calendar Management: Tools to coordinate peer support sessions and events, complete with automated reminders for both staff and peers.

Outcome Tracking: Monitor client progress with real-time analytics and reporting tools to measure program effectiveness.

Integrated Billing: Unique functionality to track peer notes and streamline insurance billing processes, including support for Medicaid billing, allowing specialists to generate and submit claims directly from the platform.

Secure Communication: Confidential messaging features to foster trust and openness between peer supporters and clients while maintaining security.

Document Management: Securely upload, store, and share necessary documents and resources.

Mobile Accessibility: The platform is designed with a mobile-first approach, offering full accessibility on web, iOS, and Android devices for staff and clients on the go.

Target Users and Use Cases

The software is ideal for organizations across the behavioral health continuum, including:

Treatment Centers: For integrating peer services into the clinical workflow and ensuring proper documentation for billing.

Recovery Residences & Sober Living Homes: To manage peer-led activities and compliance.

Recovery Community Organizations (RCOs): For integrated program management, impact measurement, and community relationship management.

Coaching & Case Management Services: To facilitate documentation and coordination of peer-driven support.

Key Features

- Intuitive Dashboard

- Scheduling and Calendar Management with Automated Reminders

- Progress and Outcome Tracking with Real-Time Analytics

- Secure Document Management

- Integrated Insurance and Medicaid Billing

- Confidential Peer-to-Peer Communication

- Customizable Forms and Surveys

- Mobile Accessibility

Pricing

Model: subscription

Customized subscription plans are available for Healthcare Provider Plans and Support Provider Plans. Volume pricing and discounts for non-profits are offered. A starting price of $10.00 per feature/per month is sometimes listed.

Starting at: USD $10

Target Company Size: small, medium, enterprise

Integrations

Stripe, DrFirst (E-Prescribing), QuickBooks Online, Xero, Sage, Oracle Netsuite

Compliance & Certifications

HIPAA, 42 CFR Part 2