AxisCare Scheduling

Award-winning, web-based home care scheduling and management software with AI-powered matching, EVV compliance, and integrated billing.

https://axiscare.com

Overview

AxisCare is an enterprise-level, all-in-one home care scheduling and management platform designed for non-medical Personal Care, Medicaid, and VA agencies. It provides a unified solution for back-office administration and point-of-care operations to streamline workflows, ensure compliance, and drive agency growth.

Key Features and Capabilities:

AI-Powered Scheduling: Features drag-and-drop functionality, AI-driven caregiver-client matching based on skills, location, and preferences, and real-time alerts for missed or late shifts.
Electronic Visit Verification (EVV): Utilizes a GPS Mobile App with geofencing capabilities to ensure compliance and accurate timekeeping for caregivers, supporting all 50 states' EVV requirements.
Integrated Financial Tools: Offers comprehensive Medicaid, Veterans Affairs (VA), and Long-Term Care Insurance billing services. It includes automatic invoicing, payment processing with next-day funding, and seamless integration with popular accounting and payroll systems.
Caregiver & Client Management: The platform includes a dedicated Caregiver Mobile App for ADL documentation, care notes, mileage tracking, and HIPAA-compliant two-way chat. Client and Family Portals keep all parties informed.
Compliance & Reporting: Provides custom forms, hospitalization tracking, medication reminders, and over 70 built-in reports for business intelligence and audit-readiness.
Target Users and Use Cases: AxisCare is best for small, mid-market, and enterprise-level home care agencies focusing on Personal Care, Private Duty Care, and agencies that handle complex Medicaid and VA billing. It is praised for its user-friendly interface and highly responsive customer support, which includes unlimited training and a smooth, data-migrating onboarding process with an average time to

go live of approximately 1.6 months. The software's focus is on helping agencies reduce administrative burden and increase caregiver retention.

Key Features

- AI-Powered Scheduling & Caregiver Matching

- Electronic Visit Verification (EVV) with GPS Geofencing

- Integrated Medicaid & VA Billing

- Caregiver & Admin Mobile Apps

- HIPAA Compliant Two-Way Chat

- Custom Forms & Reporting

- Payroll & Accounting Integrations

- Client & Family Portals

Pricing

Model: subscription

Pricing is custom and not publicly disclosed. It is generally described as affordable and offering great value for money.

Target Company Size: small, medium, enterprise

Integrations

QuickBooks Online, QuickBooks Desktop, Twilio, Google Calendar, Hireology, CareAcademy, ZayZoon, Tapcheck

Compliance & Certifications

HIPAA, SOC2