



athenaOne Behavioral Health

A cloud-based EHR, practice management, and RCM solution purpose-built for behavioral health practices to reduce administrative burden and enable holistic care.

<https://www.athenahealth.com>

Overview

athenaOne Behavioral Health is a comprehensive, cloud-based platform that integrates Electronic Health Records (EHR), Practice Management (PM), and Revenue Cycle Management (RCM) specifically for mental and behavioral health providers. It is designed to address the unique challenges of the specialty, such as documentation complexity, low reimbursement rates, and the need for care coordination.

Key Features and Capabilities:

Specialty-Specific Documentation: Offers tailored clinical documentation and visit layouts that follow formats like SOAP and D/A/P (Data/Assessment/Plan). It includes customizable templates, integrated treatment plans, and support for standardized behavioral health screeners (e.g., CFARS, HAM-A, HAM-D).

Group and Intensive Therapy Support: Provides full support for group therapy sessions, including scheduling, robust documentation for both individual and group notes, and seamless medical billing support for Intensive Outpatient Programs (IOPs) and Partial Hospitalization Programs (PHPs).

Revenue Cycle Management (RCM): The integrated RCM service, athenaCollector, streamlines billing, coding, and claims management to help increase reimbursement rates and reduce administrative work. The pricing model is tied to a percentage of collections, aligning the vendor's success with the practice's financial performance.

Patient Engagement & Telehealth: Includes a fully integrated Patient Portal and the athenaPatient mobile app, enabling self-service for scheduling, bill pay, and secure communication. athenaTelehealth is a HIPAA-compliant solution for conducting secure remote therapy sessions.

Interoperability and AI: The platform is built with industry-leading interoperability, supporting data exchange via FHIR and C-CDA standards, and offers over 800 proprietary API endpoints for integration.

It also includes AI-native features like Ambient Notes to automatically draft visit documentation.

Target Users: athenaOne Behavioral Health is scalable and serves a wide range of organizations, including solo practices, small to medium-sized groups, and large enterprise health systems, specifically those focused on outpatient behavioral health, IOPs, and PHPs.

Key Features

- Behavioral Health-Specific Documentation (D/A/P, SOAP)
- Group Therapy & IOP/PHP Support
- Integrated Revenue Cycle Management (RCM)
- athenaTelehealth Integration
- Patient Portal and Mobile App
- AI-Native Ambient Notes
- Standardized Behavioral Health Screeners (HAM-A, HAM-D)
- Interoperability (FHIR/C-CDA)

Pricing

Model: usage_based

Pricing is based on a percentage of collections model (a percentage of revenue), with no hidden fees, low upfront costs, and no long-term contracts. Pricing is customized based on practice size, specialty, and user volume.

Target Company Size: startup, small, medium, enterprise

Integrations

HL7, FHIR, C-CDA, athenahealth Marketplace Partners

Compliance & Certifications

HIPAA, ONC HIT Certified

This document was generated by IntuitionLabs.ai with the assistance of AI. While we strive for accuracy, please verify critical information independently.