



ASAM Criteria Navigator

An interactive utilization management (UM) solution, powered by InterQual, for applying The ASAM Criteria to streamline Substance Use Disorder (SUD) patient reviews.

<https://www.asam.org>

Overview

The ASAM Criteria Navigator is a specialized software tool developed through an exclusive partnership between the American Society of Addiction Medicine (ASAM) and Optum (InterQual). Its primary function is to serve as an interactive utilization management (UM) solution for healthcare organizations, payers, and providers. The tool brings the comprehensive standards of The ASAM Criteria (4th Edition for adults and 3rd Edition for adolescents) into a structured, easy-to-use Q&A format. It is designed to streamline and improve the medical review process for Substance Use Disorder (SUD) patients, helping to make consistent clinical decisions regarding level of care, admission, transfer, and continued stay determinations. The Navigator significantly reduces the time required for patient assessments, with reviews completed in under 15 minutes, compared to up to 30 minutes without the tool. It supports the review of all six ASAM assessment dimensions and is validated by ASAM experts for accuracy. A key benefit is its ability to help organizations meet regulatory and legislative requirements for the use of evidence-based medical necessity criteria, including mandates from CMS, NCQA, and URAC. Optum also provides in-depth education and training to support the transition and effective use of the criteria.

Key Features

- Interactive Q&A for ASAM Criteria application
- Substance Use Disorder (SUD) Level of Care Determination
- Utilization Review and Management Workflow Support
- Supports ASAM Criteria 4th Edition (Adult) and 3rd Edition (Adolescent)
- Reduces assessment time (to under 15 minutes)
- Covers all 6 ASAM assessment dimensions

- Improves interrater reliability and consistency

Pricing

Model: enterprise

Pricing is not publicly disclosed and is handled via enterprise contract with Optum/InterQual for utilization management solutions.

Target Company Size: medium, enterprise

Integrations

InterQual (Optum)

Compliance & Certifications

HIPAA, NCQA, URAC, CMS Mandates

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