



ArisGlobal LifeSphere Reporter

A mobile and web-based digital portal for field teams, HCPs, and patients to submit adverse event reports and medical inquiries for pharmacovigilance compliance.

<https://www.arisglobal.com/blogs/adverse-event-reporting-software-goes-mobile/>

Overview

LifeSphere Reporter is a key component of ArisGlobal's LifeSphere Safety and Medical Affairs platform, providing a real-time, multi-channel digital connection for stakeholders in the field. It evolved from LifeSphere Mobile to cover channels beyond mobile, including a web portal and planned chatbot functionality.

The solution is designed to streamline the reporting of adverse events, product complaints, and medical inquiries via secure mobile and web applications, ensuring higher-quality compliance with global regulatory requirements.

Key Benefits & Capabilities:

One-Stop Portal: Provides a single portal for medical representatives, health care professionals (HCPs), patients, and others to report adverse events, submit medical inquiries, and access approved content.

Global Scalability: Highly suitable for global rollouts, with a proven track record of global implementations, including support for more than 32 languages.

Customizable Intake: Allows for the design and deployment of tailored case intake forms for each user group, complete with configurable privacy policies and consent messages.

Ecosystem Harmonization: Ensures a seamless flow of information via out-of-the-box integrations with downstream safety, medical information, and CRM systems via the LifeSphere Unify R&D compliance platform.

The platform's cloud-based architecture and integration capabilities drive user productivity and operational efficiency for pharmacovigilance and medical affairs teams worldwide.

Key Features

- Mobile and Web Adverse Event Reporting
- Customizable Case Intake Forms
- Multi-Channel Digital Portal
- Global Scalability (32+ languages)
- Real-Time Content Access
- Integration with Safety/CRM Systems
- Role-Based Access Control

Pricing

Model: enterprise

Pricing is available upon request for an enterprise-level subscription model. ArisGlobal serves global life sciences companies, CROs, and government health authorities.

Target Company Size: small, medium, enterprise

Integrations

LifeSphere Medical Information, LifeSphere MultiVigilance, LifeSphere Product Complaints, Third-party CRM Systems

Compliance & Certifications

FDA 21 CFR Part 11, GDPR, Global Regulatory Compliance (e.g., EMA E2B(R3))

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