AngelTrack

All-in-one, cloud-based software for EMS, ambulance, fire, and NEMT services, integrating dispatch, ePCR, billing, and crew management.

https://angeltrack.com/

Overview

AngelTrack is a comprehensive, cloud-based software platform designed to streamline operations for EMS, ambulance services, fire service providers, and Non-Emergency Medical Transport (NEMT) agencies. It is marketed as an "EMS in a box" solution that integrates critical functions into a single, seamless platform, eliminating the need for multiple disconnected systems.

Key capabilities include Computer Aided Dispatch (CAD), electronic Patient Care Reporting (ePCR), billing, crew scheduling, and fleet management. The system is NEMSIS certified and NFIRS/FEMA approved, ensuring compliance with industry standards like HIPAA.

The software's vertically-integrated design allows trip data to flow seamlessly from the initial dispatch call to the final billing process, automating workflows and reducing manual data entry errors. Features like real-time GPS tracking, automated payment tracking, and a proprietary queue system for billing help agencies improve response times, enhance patient care, and maximize revenue.

AngelTrack supports all types of transport (scheduled, emergent, wheelchair vans, air medical) and fire responses. It is accessible from any web-connected device, supporting personnel in the field, at the station, or working remotely. The platform offers a month-to-month subscription plan with no required contracts.

Key Features

- Computer Aided Dispatch (CAD)

- Electronic Patient Care Reporting (ePCR)

- Ambulance/EMS Billing & Revenue Cycle Management

- NEMSIS/NFIRS Compliance & Reporting

- Crew Scheduling and Time Clock

- Fleet Management & GPS Tracking

- Controlled Substance Tracking

- Automated QA/CQI and Audit Trails

- Non-Emergency Medical Transport (NEMT) Dispatch

Pricing

Model: subscription

Tiered subscription based on call volume (Bronze, Silver, Gold, Enterprise). Bronze starts at $778/month (up to 450 calls). A special discounted rate is available for qualifying non-profit/volunteer agencies at $300/month. No contracts are required.

Starting at: USD $778

Target Company Size: startup, small, medium, enterprise

Integrations

Stripe, BillFlash, Clearinghouses, Movi Integration, Smart Narcotics Box Integration, Pulsara

Compliance & Certifications

HIPAA, NEMSIS, NFIRS/FEMA