

Aline Leasing & Billing

Streamlined leasing, real-time resident billing, and integrated payment software for senior living communities to maximize revenue and efficiency.

https://alineops.com

Overview

Aline Leasing & Billing is a purpose-built software solution for the senior living industry, designed to manage the complete revenue lifecycle from lease execution to payment. It is a core component of the broader Aline senior living operating system, integrating seamlessly with Aline CRM and Aline Care to eliminate data silos and ensure real-time accuracy across all resident financial and care records. The software's main value proposition is maximizing revenue potential, improving cash flow, and reducing the administrative burden on business office staff.

Key capabilities include automated workflows for rate management, ensuring accurate capture of all billable services, including care changes and ancillary fees. It features a robust Census Management tool providing real-time visibility into occupancy, vacant inventory, and scheduled move-ins/move-outs for informed forecasting. The platform supports Supplemental Payor Management, easily handling Medicaid reimbursements and calculating resident billing for short-term leaves. Leasing is streamlined with digital lease forms, eSignature capabilities, and secure centralized document storage. The integrated ExpressPay portal facilitates online payments (ACH, credit/debit cards), offering convenience to residents and families while reducing delinquencies and speeding up cash flow.

Key Benefits:

Maximize Revenue: Automatically captures all billable services and manages complex rate adjustments, late fees, and annual increases.

Increase Efficiency: Digital leasing, automated billing, and integrated payments save staff hours on manual data entry and reconciliation.

Improve Oversight: Real-time dashboards and customizable reports provide instant visibility into financial, census, and rate performance across single or multi-building portfolios.

Target Users: Business Office Managers, Financial Controllers, Executive Directors, and Corporate Leadership within Assisted Living, Memory Care, Skilled Nursing, and Independent Living communities.

Key Features

- · Online Leasing with eSignature
- Real-Time Resident Billing
- Census and Occupancy Management
- Supplemental Payor (Medicaid) Management
- Automated Rate Increases and Late Fees
- Integrated Online Payments (ACH/Credit Card)
- Short-Term Leave Calculator
- · Centralized Document Management

Pricing

Model: enterprise

Custom pricing based on community size, portfolio needs, and the number of modules utilized within the Aline suite. Contact sales for a personalized quotation.

Target Company Size: small, medium, enterprise

Integrations

Aline CRM, Aline Care, Aline Accounting, 100+ third-party integrations, 175+ pharmacy partners

Compliance & Certifications

HIPAA, ONC Certified