AlayaCare Visit Optimizer

AI-powered scheduling and route optimization tool for home and community care agencies to fill vacant visits and reduce mileage costs.

https://alayacare.com

Overview

AlayaCare Visit Optimizer is an advanced, AI-powered feature of the AlayaCare Cloud platform, designed to automate and streamline the complex process of scheduling vacant home and community-based care visits. It leverages machine learning and advanced algorithms (developed by AlayaLabs) to rapidly match the most suitable care providers with open visits in real-time. The core value proposition is to reduce the time spent on manual scheduling from hours to just minutes, significantly improving workforce efficiency and utilization.

The matching process is highly configurable, allowing agencies to prioritize factors such as caregiver proximity, qualifications, client preferences, care continuity, and minimizing travel time.

Key capabilities include geo-location, route optimization to save on mileage costs, bulk assignment offers, and the ability to eliminate human bias in scheduling for better caregiver retention and satisfaction. It is a premium add-on feature that helps home care agencies optimize operations and achieve better client outcomes.

Key Features

- AI-Powered Caregiver Matching (Advanced Algorithms)

- Real-time Route Optimization and Geo-location

- Configurable Matching Criteria (Skills, Proximity, Continuity)

- Bulk Visit Assignment Offers and Assignment

- Automated Vacant Visit Scheduling

- Minimizes Travel Time and Mileage Costs

- Eliminates Scheduling Bias

Pricing

Model: subscription

Visit Optimizer is a premium add-on feature to the core AlayaCare Cloud platform. Pricing is enterprise-based and not publicly disclosed; prospective customers must contact sales for a quote.

Target Company Size: small, medium, enterprise

Integrations

EMR/EHR Systems, Billing Systems, Payroll Solutions, Telehealth Platforms, Caredove, Workato

Compliance & Certifications

HIPAA, HITECH, SOC 1 (Type 2), SOC 2 + HITRUST CSF, PIPEDA, Australian Privacy Act

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