

Agadia PAHub

Cloud-based platform for health plans, PBMs, and managed care organizations to automate and manage electronic prior authorization workflows for both pharmacy and medical benefits.

<https://example.com/1762583716458>

Overview

Agadia PAHub is an end-to-end, fully configurable, HITRUST-certified, web-based solution for Utilization Management, specifically focusing on Prior Authorization (PA) management for Health Plans, Pharmacy Benefit Managers (PBMs), and Third-Party Administrators (TPAs). The platform unifies the PA process for both medical and pharmacy benefits, eliminating the need to manage separate systems.

Key Features and Capabilities:

Automation & Efficiency: The platform leverages advanced AI, Machine Learning, and Natural Language Processing (NLP) to drive automation. This includes an Auto-Decisioning Rules Engine that uses data mining across enterprise systems to electronically adjudicate requests, which can significantly reduce turnaround times and administrative costs.

Fax Data Extraction: Utilizes AI/NLP-powered Fax Data Extraction to convert unstructured fax data into structured digital data, reducing manual data entry and improving accuracy.

Comprehensive Support: Supports all lines of business (Commercial, Medicare, Medicaid) and all channels (electronic prior authorization (ePA), phone, fax, web, EMR integrations).

Compliance: Features Continuous Compliance Surveillance Channels and is designed to ensure adherence to CMS and state mandates, including Medicare Part D guidelines.

User Portals & Insights: Includes the PromptPA self-service portal for providers and members to request PAs and check status, and PAHub Insights for rich visual dashboards and self-service ad hoc reporting to enable data-driven decision-making.

PAHub is utilized by some of the nation's largest Health Plans and PBMs to streamline the PA process, increase operational efficiencies, and ensure regulatory compliance.

Key Features

- End-to-End Electronic Prior Authorization (ePA)
- AI/NLP-powered Fax Data Extraction

- Auto-Decisioning Rules Engine
- Rich Visual Dashboards (PAHub Insights)
- Support for Medical & Pharmacy Benefits
- Continuous Compliance Surveillance
- PromptPA Self-Service Portal

Pricing

Model: enterprise

Enterprise-level pricing is custom and based on the required utilization management solutions and the volume of covered lives. Pricing is not publicly disclosed.

Target Company Size: medium, enterprise

Integrations

Surescripts, EMR/EHR systems, Enterprise CS systems, Claims systems, Microsoft Power BI

Compliance & Certifications

HITRUST CSF, HIPAA, CMS/State Mandates

This document was generated by IntuitionLabs.ai with the assistance of AI. While we strive for accuracy, please verify critical information independently.