

AdvancedMD Statements

A comprehensive medical billing feature offering eStatements and an automated print & mail service to simplify patient communication and accelerate collections for healthcare practices.

https://www.advancedmd.com

Overview

AdvancedMD Statements is a key feature within the AdvancedMD Billing and Revenue Cycle Management (RCM) suite, designed to streamline patient collections for independent medical practices. It offers multiple options for delivering patient statements, including electronic statements (eStatements), an automated print and mail service, and the ability to print statements in-office.

Key Capabilities

The primary value proposition is the automation and clarity of the patient billing process. The system can automatically process statement batches and send them electronically for print, stuffing, and mailing via a service like RelayHealth, eliminating manual administrative work and costs for the practice. The statements themselves are formatted for clarity, featuring a highlighted "Pay This Amount" field, separated adjustments and payments, and enlarged balance due information to reduce patient confusion and encourage faster payment.

It supports multiple payment collection methods, including online payments (ePayments), at the office, payment plans, credit-card-on-file, and phone-in payments. A significant feature is the ability to send a **Single Statement** to a patient, consolidating charges regardless of how many providers the patient has seen within the practice, which further simplifies the patient's billing experience.

AdvancedMD Statements is part of the all-in-one AdvancedMD Rhythm suite, which unifies Practice Management, Electronic Health Records (EHR), and Patient Engagement on a single cloud platform. This integration ensures that billing data is synchronized with clinical and front-office workflows for a seamless revenue cycle.

Key Features

- Automated Print & Mail Service
- Electronic Statements (eStatements)
- Single Patient Statement (Multi-Provider Consolidation)
- Clear, Confusion-Free Statement Formatting
- Integrated Patient Payment Options (Online, Credit Card on File)
- A/R Management Tools
- Integrated Clearinghouse
- · Claim Scrubbing

Pricing

Model: subscription

Subscription-based pricing is customized and often bundled with the full AdvancedMD Rhythm suite (EHR, PM, Patient Engagement). Pricing can start from approximately \$169/month for a basic package, or up to \$729/provider/month for comprehensive bundles. The automated print & mail statement service is typically an add-on or included in RCM service packages.

Starting at: USD \$169

Target Company Size: small, medium, enterprise

Integrations

RelayHealth Online Processing, HIPAA One, Swell, Vital Interaction, Healthjump

Compliance & Certifications

HIPAA, MACRA, MIPS

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