

AccuReg

Front-end revenue cycle management (RCM) SaaS solution for hospitals and health systems, specializing in patient access and denial prevention.

<https://www.accuregsoftware.com>

Overview

AccuReg is a specialized, cloud-based platform for front-end Revenue Cycle Management (RCM) in hospitals and health systems, acquired by Optum in 2022. The solution is designed to optimize the Patient Access department, serving as the gateway to increased net revenue, lower costs, and enhanced patient satisfaction. It utilizes intelligent automation, predictive analytics, in-depth auditing, and a unique interventional workflow to reliably detect and prevent denial-causing errors before service is rendered.

Key components of the AccuReg platform include:

Authorization Manager: Streamlines and automates the prior authorization process using an adaptive rules engine and sophisticated pattern analysis to ensure compliance with payer requirements.

Estimate My Cost™: A web-based, patient-facing tool that provides accurate, pre-service estimations of a patient's financial responsibility, combining data from the provider's chargemaster, claims history, payer contracts, and patient insurance benefits.

Eligibility Verification & Quality Assurance: Automates real-time insurance eligibility checks and registration quality assurance to catch errors at the source, significantly reducing manual claim edits.

POS Collections: Facilitates point-of-service collections, patient loans, discounts, and payment plans to capture revenue at the front of the revenue cycle.

The platform offers a simple, single console for staff, is fully integrated with major EMR/HIS systems, and is focused on driving digital transformation in healthcare RCM.

Key Features

- Front-end Revenue Cycle Management (RCM)
- Prior Authorization Management (Authorization Manager)
- Patient Eligibility Verification
- Out-of-Pocket Cost Estimation (Estimate My Cost™)

- Denials Prevention (RevCycle Engine)
- Registration Quality Assurance
- Patient Self-Service Tools
- EMR/HIS System Integration

Pricing

Model: enterprise

Pricing is not publicly disclosed and is structured for enterprise-level hospital and health system deployments.

Target Company Size: medium, enterprise

Integrations

EMR/HIS Systems (All Major), MDsave

Compliance & Certifications

HIPAA

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