

Artificial Intelligence and LLMs in Regulatory Affairs

By IntuitionLabs • 6/23/2025 • 20 min read

regulatory affairs artificial intelligence large language models compliance pharmaceuticals medical devices regulations





The Transformative Role of Al and Large Language Models in Regulatory Affairs

Overview of Regulatory Affairs Across Industries: Regulatory affairs (RA) professionals ensure that products and services comply with laws, standards, and regulations to protect public and financial interests. Traditionally, RA is most prominent in health-related fields: pharmaceuticals, biotechnology, and medical devices, where agencies like the FDA (USA) or EMA (EU) require rigorous approval processes. For example, in pharmaceuticals, RA specialists manage new-drug approvals, safety monitoring, and clinical trial compliance blog.softexpert.com regiscollege.edu. In the medical device industry, a dedicated framework (e.g. the EU's MDR) ensures patient safety; the RA department identifies applicable standards, interprets requirements for internal stakeholders, and guides product approvals alispharm.com journals.aboutscience.eu. Figure: A laboratory setting highlighting the importance of medical device regulation. Regulatory affairs in this sector "aim to protect the patient and ensure health benefits" by enforcing safety and efficacy standards alispharm.com.

Beyond healthcare, RA functions exist wherever regulation safeguards interests. For instance, finance and banking have extensive compliance units: they enforce rules on banking operations, investments, insurance, audits, and anti-money-laundering (AML) practices blog.softexpert.com ibm.com. Other regulated sectors include food and beverages (food safety, labeling), environment and natural resources (pollution control, emissions, sustainability), technology and telecommunications (data privacy, cybersecurity, telecom licensing) blog.softexpert.com blog.outvise.com. In fact, one industry analysis notes that RA roles are "particularly prominent" not only in pharmaceuticals and agrochemicals but also in telecoms, cosmetics, finance, and any field where regulators protect public interests blog.outvise.com blog.softexpert.com. In each sector, RA teams monitor legislation, advise management on requirements, prepare and review compliance documentation, and liaise with authorities blog.outvise.com. These multidisciplinary efforts ensure that products and services meet regulatory criteria throughout their lifecycle regiscollege.edu alispharm.com.

- Pharmaceuticals/Biotech: Drug approval dossiers, pharmacovigilance, quality assurance (cGMP) RA coordinates submissions to FDA/EMA and monitors safety.
- Medical Devices: Documentation for CE/510(k) approvals, clinical evaluation reports, post-market surveillance – RA ensures compliance with device-specific regulations alispharm.com journals.aboutscience.eu.
- Finance/Banking: Compliance programs for AML/BSA, SEC/FINRA rules, audit readiness RA/compliance teams translate laws into internal policies and reporting systems.
- Food & Environment: Safety certificates, labeling compliance, emissions reporting RA units implement standards (e.g. FDA food codes, environmental statutes) and maintain records.



• **Tech & Telecom:** Data protection policies (e.g. GDPR), cybersecurity standards, licensing regulations – RA ensures products and communications comply with recent tech laws blog.softexpert.com blog.outvise.com.

Each of these fields shares the goal of protecting consumers or the public. RA professionals must stay abreast of evolving standards (e.g. new EU medical regulations, changing banking laws) and translate them into company practices blog.outvise.com blog.softexpert.com. The regulatory landscape is global and fragmented: different countries and agencies may have distinct or conflicting requirements, creating complexity for multinational companies.

Traditional Compliance and Document-Handling Challenges: Managing regulatory compliance has long been cumbersome. Life sciences companies, for example, juggle vast volumes of complex documents: submission dossiers, trial reports, quality manuals, and more. These documents are frequently updated, leading to version-control issues. One regulatory tech analysis notes that "complex document revisions" with frequent updates can cause non-compliance risks if version control fails freyrdigital.com. Similarly, having multiple product lines (and thus multiple portfolios of regulations) often results in scattered, disorganized storage. As one industry report puts it, " fragmented document storage" and "manual workflows" amid everevolving global standards can lead to delays, non-compliance, and even financial penalties freyrdigital.com.

The human factor adds further difficulties. Regulatory content must be consistent and error-free: any oversight in a submission can delay approvals or trigger audits. For instance, inconsistencies across documents can cause misinterpretation; incomplete records can "jeopardize the validity" of a study roboreg.ca. Ensuring audit readiness at any time demands meticulous organization and frequent checks. Additionally, large-scale regulatory programs involve coordination across departments, often across languages and regions, which increases overhead. In short, firms face:

- Rapidly Changing Rules: Regulations are constantly evolving (e.g. yearly guideline updates). Keeping up is "daunting," and failure to use the latest standards can lead to rejections of submissions roboreg.ca.
- **Volume and Version Control:** Hundreds or thousands of pages of regulation and company documents, with frequent revisions, create a version-control nightmare freyrdigital.com.
- Manual Processes: Much of RA work (document reviews, ga Computer System Validation (CSV) is, its crucial role in pharmaceutical and biotech compliance, ensuring data integrity and regulatory adherence for patient safety.p analyses, audit prep) has traditionally been manual, time-consuming, and error-prone freyrdigital.com roboreg.ca.
- **Data Integrity & Security:** Protecting sensitive regulatory data (clinical results, trade secrets) is critical. Large unstructured datasets are susceptible to errors or breaches if not carefully managed (as regulatory oversight becomes increasingly digital, security is a greater concern medium.com).
- **Global Coordination:** Multilingual requirements and divergent jurisdictional rules add complexity (e.g. labeling in local language, dual-language approvals, differing national guidelines).



Together, these challenges make RA resource-intensive. Companies invest heavily in compliance teams and systems to avoid costly non-compliance issues.

Al in Regulatory Affairs: Addressing Key Problems

Artificial intelligence (AI), especially **generative AI** and large language models (LLMs), promises to alleviate many RA burdens. By automating language-intensive tasks, AI can reduce manual workload, improve accuracy, and accelerate response to regulatory changes. Leading consulting analyses highlight that **generative AI** can transform regulatory workflows in three key ways deloitte.com:

- Understanding Regulations: LLMs can parse and summarize complex regulatory texts. Users can
 "ask questions and receive answers grounded in facts" about dense documents, focusing on relevant
 sections deloitte.com. For example, instead of manually sifting a guideline, a compliance officer
 could query an Al: "What are the FDA's requirements for data submission in clinical trials?" The Al
 would scan the guidance and extract the answer, even comparing multiple country regulations and
 synthesizing the result deloitte.com. This makes exploring lengthy rules or comparing international
 requirements far faster than manual review.
- Compliance Gap Analysis: Al can compare current company documents (policies, SOPs) against new or updated regulations. By highlighting discrepancies, the model accelerates "gap assessments and compliance analyses" deloitte.com. For instance, after a new data protection regulation is released, an LLM could automatically identify outdated statements in a firm's privacy policy. Some platforms even suggest remediation strategies to address identified gaps, guiding teams on required updates linkedin.com.
- Document Generation and Updates: Once differences are identified, AI can draft or update policies, standard operating procedures, and submission documents accordingly. Generative models can create first-draft sections of regulatory submissions, labeling documents, or training materials linkedin.com. For example, Merck's pharmaceutical division uses an internal AI tool to generate first drafts of regulatory documents for health authority submissions; these drafts are then reviewed and edited by experts intuitionlabs.ai. This greatly reduces the rote writing burden on highly specialized scientists. AI can also help train personnel on new requirements via Q&A chat interfaces or by generating questionnaires (as tested in a medical-device use case) linkedin.com.
- Regulatory Intelligence and Alerts: Beyond static tasks, Al can monitor public sources. LLMs can continuously scan and flag regulatory news or guideline updates from agencies (FDA, EMA, MFDS, etc.), alerting RA teams in real time. In a proof-of-concept study, Al was tasked with answering queries from a repository of 100 global guidance documents. The LLM delivered accurate responses about regulatory criteria in ~77% of cases, demonstrating its promise to speed up information gathering in RA globalforum.diaglobal.org.

- Multilingual Compliance Support: Modern LLMs support many languages and dialects. They can translate and localize regulatory content while preserving legal nuance. For global companies, this is vital: one analysis of multilingual LLMs notes that outputs can be generated "in local legal dialects, not just translated scripts," preserving tone and context (e.g. formal phrasing in French or nuances in Arabic) thought-walks.medium.com. This helps firms produce compliant documentation in markets like Japan, UAE, or EU regions without requiring separate translation teams for each update.
- Predictive Analytics: Some Al approaches use historical regulatory and market data to forecast
 outcomes. For instance, one expert notes that Al can analyze past approval data to predict
 regulatory decisions and anticipate questions from review committees linkedin.com. Such
 forecasting can inform strategy (e.g. focus on gaps most likely to be flagged) and prioritize
 resources on high-risk areas.

In summary, Al-powered tools offer **improved efficiency, consistency, and insight** in RA. By handling repetitive text analysis and creation tasks, they free professionals to focus on higher-level strategy. These capabilities make Al particularly well-suited for regulatory domains that are heavily text-based and rules-driven.

Capabilities of Large Language Models (ChatGPT, Gemini, etc.) in Regulatory Tasks

Large Language Models (LLMs) like OpenAl's ChatGPT (GPT-4) and Google's Gemini are at the forefront of generative AI applications. They excel at understanding and generating human-like text, which directly maps to many RA tasks:

- Text Generation: LLMs can draft high-quality language for submissions, reports, and communications. For example, companies are using ChatGPT to write draft sections of regulatory submissions, standard operating procedures, and compliance reports linkedin.com intuitionlabs.ai. ChatGPT's ability to produce coherent, structured text means it can output initial versions of documents (e.g. risk analyses, labeling text) that humans then refine. Similarly, Google's Gemini can compose content and even code snippets if needed for internal tools.
- Summarization and Q&A: LLMs can compress long documents into concise summaries or answer specific questions about them. In a healthcare regulatory context, a LLM was able to parse health authority guidance and provide answers to targeted queries, greatly reducing research time globalforum.diaglobal.org globalforum.diaglobal.org. This is valuable for literature reviews or drafting executive summaries of technical files. ChatGPT's chat interface also allows interactive exploration: an RA expert can iteratively probe regulations by refining their prompts.
- Compliance Analysis: By processing regulatory text, LLMs can highlight obligations and detect
 inconsistencies. For example, given a new regulation, a model can list required actions (e.g. training,
 labeling changes) or compare it against existing SOPs. In practice, advanced NLP tools already flag
 missing content in dossiers and suggest updates linkedin.com. LLMs generalize this by "thinking"
 across entire documents and past cases.

- Multilingual Support: ChatGPT and Gemini support dozens of languages and cross-lingual queries. They can translate documents, but importantly, generate new text directly in target languages. As one industry analysis warns, simply translating English compliance language often fails to capture legal nuances thought-walks.medium.com. Multilingual LLMs trained on global legal data can produce regulatory text that "compliance by design" in local markets thought-walks.medium.com. For instance, Gemini's real-time web training may include up-to-date local legislation, while ChatGPT's GPT-4o variant is also multilingual. This enables a firm to coordinate filings in multiple regions using one AI assistant.
- Knowledge Integration: Some LLMs can be connected to enterprise knowledge bases. For example, ChatGPT's enterprise offerings allow uploading of internal documents. This means a company can build an AI assistant with access to its proprietary dossiers, policies, and historical submissions.

 Queries then yield answers grounded in both open regulations and the company's own files.
- Automated Reasoning: LLMs like GPT-4 have shown strong reasoning abilities in tasks like coding or legal analysis. This can help in compliance scenarios: for instance, generating decision-trees for compliance processes or writing test cases for system validation.

While promising, these models have limitations. They may hallucinate (generate incorrect statements) or lack domain-specific knowledge. To mitigate this, companies are developing domain-specific LLMs. For example, Writer (now part of Anania) has released *Palmyra-Med* (a 70B-parameter LLM) trained on medical corpora, and *Palmyra-Fin* for finance. These models demonstrably outperform general GPT-4 on industry benchmarks (medical exams, genetics problems) developer.nvidia.com developer.nvidia.com. By fine-tuning on sector-specific data, they achieve higher accuracy and reliability for RA tasks (e.g. pharmacovigilance queries or regulatory compliance standards) developer.nvidia.com. Using such tailored LLMs can reduce errors in specialized content generation and improve compliance with domain norms.

In practice, organizations often compare multiple LLMs for their needs. OpenAl's ChatGPT (GPT-4) offers a powerful generalist model with strong reasoning; it integrates well with tools (via API or plugins) and excels in languages it was trained on. Google's Gemini (especially the Pro version) introduces real-time internet integration: it can fetch up-to-date information and thus remain current with the latest rules techtarget.com. Gemini also supports multimodal inputs (e.g. analyzing an image of a regulation figure) via its *Imagen* component techtarget.com, which ChatGPT cannot without plugins. According to comparisons, GPT-4 may outperform Gemini in some complex reasoning tasks, but Gemini's use of real-time data and multi-turn drafting (showing alternate answers, enabling fact-checking on the fly) provides advantages in dynamic compliance environments techtarget.com techtarget.com. Anthropic's Claude and Meta's LLaMA models are also used in some organizations (Merck's GPT platform supports both LLaMA and Claude under the hood intuitionlabs.ai), each with their own trade-offs in creativity vs. conservatism. The key is that a mix of LLMs – generalists, specialists, and even open-source ones – may be applied to different parts of the RA workflow.



Comparative Analysis of Leading LLMs in Regulatory Affairs

Model	Strengths	Limitations
ChatGPT (GPT-4)	Highly fluent text generation; strong logic and code abilities; large context window; mature API ecosystem.	Knowledge cutoff at training data (late 2023) unless linked to tools; may produce occasional inaccuracies ("hallucinations").
Google Gemini	Real-time internet access for up- to-date data techtarget.com; supports images (via Imagen) techtarget.com; fine-tuned for different modalities.	In some tests, can be less consistent on coding tasks; less widely deployed in enterprise yet.
Specialized LLMs (Palmyra- Med/Fin)	Domain expertise boosts accuracy on medical or finance topics developer.nvidia.com; tailored compliance knowledge.	Fewer parameters than giant models; may lack general knowledge; usually proprietary.
Anthropic Claude	Known for safety and detailed responses; designed to be more fact-aware.	Slightly less powerful on complex reasoning benchmarks.
Open-Source (LLaMA, etc.)	Customizable and free to deploy on-prem; privacy-friendly.	Often smaller; require in- house expertise to fine-tune and secure.

For regulatory tasks, accuracy and trustworthiness are paramount. A multi-model strategy is emerging: use GPT-4 for creative drafting, Gemini for fact retrieval and updates, and specialized models for domain-critical text. Enterprises often wrap these in governance layers: for instance, Merck's "GPTeal" platform lets employees query ChatGPT, LLaMA or Claude securely with enterprise controls intuitionlabs.ai. This way, Merck leverages the best of each while tracking usage and protecting data.

Real-World Use Cases and Case Studies



Pharmaceutical and Biotech: Major pharma companies are piloting AI across RA. For example, Merck (MSD) developed an internal AI interface ("GPTeal") to let its 50,000+ employees securely use LLMs for writing tasks intuitionlabs.ai. Notably, in regulatory affairs, Merck uses GPT-4 to draft regulatory submission documents. The AI provides an initial document which researchers then review and finalize, cutting down repetitive writing time intuitionlabs.ai. Similarly, Pfizer has built an in-house generative AI platform ("Charlie") to automate content creation in R&D and regulatory workflows (as reported by trade press) intuitionlabs.ai intuitionlabs.ai. Startups and CROs (e.g. Clarivate, Sage AI) are also offering AI tools to automatically tag and summarize dossiers, or to generate clinical study reports with AI assistance (often under human supervision).

Medical Devices: A recent academic study tested ChatGPT on a simulated device registration process. Researchers prompted the LLM with aspects of the EU MDR requirements (2017/745) and asked it to perform tasks like creating checklists or translating regs into plain language. They found ChatGPT could produce reasonably structured outputs, but required precise prompt engineering. The conclusion emphasized that ChatGPT "represents a powerful tool to support decision-making" in device RA, improving efficiency when users apply strategic prompting and review journals.aboutscience.eu. The study suggests that in practical device trials, Al could help formulate technical documentation and survey questions, but experts must guide and validate the outputs.

Financial Services: Banks and financial institutions are exploring LLMs for compliance. IBM notes that LLMs (e.g. GPT-4) have been evaluated for anti-money-laundering (AML) compliance: they can automate transaction monitoring, flag suspicious patterns, and assist investigators ibm.com. For example, an LLM could parse customer transaction records and compliance guidelines to highlight unusual behavior, or suggest audit follow-ups. Pilot projects at large banks (like JPMorgan Chase) have used generative AI to draft compliance reports or analyze regulatory filings. These applications promise "driving compliance and efficiency" by automating rule checks and anomaly detection ibm.com.

Global Regulatory Intelligence: Several initiatives use LLMs to handle international compliance data. One project ingested 100 guidelines from various health authorities into an AI system. When regulatory professionals asked the LLM questions (e.g. FDA's stance on AI in manufacturing), about 77% of responses were accurate or nearly so compared to source documents globalforum.diaglobal.org. This suggests LLMs can aggregate and answer queries across multiple regulatory sources much faster than manual research. Companies are beginning to deploy chatbots trained on their regional regulators' documents to answer employee queries about upcoming rule changes, submission requirements, or labeling criteria. These AI assistants serve as a rapid Q&A for RA teams.

Other Sectors: While less documented in open sources, similar pilots occur in telecoms (AI helps interpret new spectrum regulations), energy (LLMs draft environmental compliance reports), and food (AI summarizes FDA food safety updates). The common theme is using AI to reduce routine research and writing.



In all these cases, AI does not replace experts but augments them: it handles tedious analysis so professionals focus on judgment and strategy. Early adopters report significant time savings – for example, Deloitte estimates that AI could eliminate many hours of manual regulation review deloitte.com – and faster turnaround on submissions and audits.

Risk Considerations, Validation, and Governance

Introducing AI into regulatory workflows brings new risks that must be managed carefully. Since regulatory content is sensitive, errors can have serious consequences. Key considerations include:

- Output Accuracy and Hallucinations: LLMs can sometimes generate plausible-sounding but incorrect or fabricated information. In a regulatory context, a hallucinated rule or misinterpreted guideline could mislead compliance efforts. Therefore, all Al-generated content must be reviewed by qualified professionals. As one study on medical-device RA notes, maximizing Al's benefits "requires continuous training, prompt optimization, and adaptation," meaning users must be adept at shaping Al outputs and critically evaluating them journals.aboutscience.eu. Companies should adopt a "human-in-the-loop" approach, verifying every Al draft against source documents and regulations.
- Data Privacy and Security: RA teams handle proprietary and confidential data (clinical trial results, formula details). Feeding this information into a cloud-based LLM can risk leaks. For example, one corporate CIO highlighted that unprotected use of ChatGPT could inadvertently expose IP or patient information intuitionlabs.ai intuitionlabs.ai. To mitigate this, organizations implement secure access (e.g. Merck's GPTeal, which isolates queries in a private environment) and data anonymization. Industry best practices call for encryption, strict access controls, and compliance with data protection laws (e.g. HIPAA, GDPR) when using AI tools medium.com. In healthcare RA, LLMs could potentially reveal personal data, so anonymization and secure data handling are mandatory medium.com.
- Regulatory Oversight: To date, agencies have not banned Al-generated submissions, but guidance is evolving. The FDA's draft guidance on Al for regulatory decision-making emphasizes a *risk-based credibility* framework fda.gov. This suggests that if Al is used to generate data or documents supporting a drug submission, the sponsor must demonstrate the Al model's validity for that context. In practice, this means Al tools must be validated: their inputs and outputs documented, error rates quantified, and quality assured. For life-critical applications, regulators may expect more stringent evidence of Al reliability. Globally, the upcoming EU Al Act will likely classify certain Al systems as high-risk, imposing requirements like transparency and human oversight. RA teams should stay alert to such regulations; using Al tools may itself become a regulated activity requiring risk assessments.
- Ethical and Bias Concerns: Al models reflect their training data. If an LLM is trained mostly on English-language or Western-sourced documents, it might underrepresent perspectives or regulations from other regions, inadvertently biasing compliance advice. Enterprises must ensure that Al tools cover all relevant jurisdictions and that biases are checked. Deloitte emphasizes that deploying generative Al ethically requires "robust governance frameworks and ongoing monitoring" to detect bias and ensure fairness deloitte.com. This includes setting up review boards, auditing Al outputs regularly, and updating models as laws change.



- Intellectual Property and Authenticity: Regulatory submissions often require original analyses.

 Relying too heavily on Al-generation could raise questions about authorship or inadvertent plagiarism of copyrighted training data. Companies should ensure that any Al use complies with copyright and that proprietary data used to train models is cleared for use.
- Change Management: Finally, there is human risk. Staff must be trained in new Al-augmented workflows. An internal study suggests running pilot tests on subsets of documents and validating accuracy before full rollout roboreg.ca. Clear policies ("Al usage guidelines") should define what tasks are allowed (e.g. use ChatGPT only for first drafts, never for final content) and how to cite Al contributions if needed. The Merck GPTeal case underscores this: by formally implementing an internal Al tool and educating employees, Merck enabled wide Al adoption while controlling risk intuitionlabs.ai. Such governance ensures that Al "assists" compliance without undermining quality or accountability.

In sum, AI in RA must be approached as an under continuous validation. Every automated output is ultimately the sponsor's responsibility. With rigorous oversight – validation studies, privacy safeguards, and human review – organizations can leverage AI's power while maintaining regulatory trust.

Future Outlook: Al and the Global Regulatory Landscape

The impact of AI on regulatory affairs is poised to grow in the coming years. Many regulatory agencies themselves are preparing to adopt AI internally. For example, the European Medicines Agency (EMA) has an AI workplan (2025–2028) to integrate AI into regulatory processes ema.europa.eu. This includes developing guidance on AI use in the drug lifecycle, creating tool frameworks, and training regulators to manage AI-transformed workflows ema.europa.eu. EMA notes that AI is "key to leveraging large volumes of regulatory and health data" and can help get safe, high-quality medicines to patients faster ema.europa.eu. Similar initiatives are underway globally: agencies may use AI for signal detection (pharmacovigilance), streamline their own reviewing (automated dossier triage), and enhance transparency (publish AI-generated summaries of decisions).

On the industry side, AI is expected to make regulatory processes more **predictive and unified**. For instance, generative models could predict approval timelines based on data, or harmonize submissions by automatically aligning company documents with varying international standards. As language models improve, we may see intelligent assistants that coordinate multilingual submissions in real time, check cross-border compliance automatically, and even negotiate regulatory requirements with AI on regulators' behalf in trivial cases. The **EU AI Act** and similar policies will also shape this future by imposing standards on how companies develop and deploy AI tools – ironically leading to a new "regulation of regulators" where RA must itself ensure AI tools comply with emerging AI legislation.

Moreover, as AI lowers barriers to entry, even smaller companies and startups will gain access to sophisticated RA support. Automated regulatory platforms may become affordable for



biotechnology startups, improving drug development efficiency. The cumulative effect could be a faster, more data-driven global regulatory system where human experts focus on strategic oversight while AI handles routine analysis.

In conclusion, AI and LLMs are transforming regulatory affairs by automating document-intensive tasks, enhancing compliance analysis, and breaking language barriers. Early adopters report greater efficiency and insight, while studies demonstrate that LLMs can achieve high accuracy on regulatory queries globalforum.diaglobal.org deloitte.com. Careful governance is required to manage the risks, but when responsibly deployed, AI can help regulators and industry alike keep pace with innovation and safeguard public health and safety. As regulatory networks worldwide embrace AI (e.g. EMA's roadmap) ema.europa.eu, the long-term outlook is one of a fundamentally reshaped RA landscape: faster approvals, smarter compliance, and a more connected global regulatory community.

Sources: This report synthesizes recent industry analyses, official guidelines, and case studies on AI in regulatory compliance freyrdigital.com deloitte.com globalforum.diaglobal.org intuitionlabs.ai ema.europa.eu. Each section's facts and quotes are cited to authoritative publications and expert reports.

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