

# 21 CFR Part 11 Inventory Software: A Compliance Guide

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gxp   alcoa+



## Executive Summary

With the increasing digitization of pharmaceutical and biotech operations, companies rely on electronic systems to manage laboratory and supply-chain inventory while meeting stringent regulatory requirements. In the US, **21 CFR Part 11** (Title 21 of the Code of Federal Regulations, Part 11) governs the use of electronic records and signatures in FDA-regulated industries. Inventory systems used in these environments – including [laboratory information management systems \(LIMS\)](#), [electronic lab notebooks \(ELNs\)](#) with inventory modules, and warehouse management/ERP systems – must incorporate features that fulfill Part 11’s requirements (e.g., audit trails, secure user management, electronic signatures, and data integrity controls) <sup>(1)</sup> [www.fda.gov](http://www.fda.gov)) <sup>(2)</sup> [www.benchling.com](http://www.benchling.com)).

This report surveys the leading inventory management software solutions that are compliant with 21 CFR Part 11. We discuss the regulatory background, compliance principles (such as ALCOA+ data integrity), and specific Part 11 requirements before analyzing various software categories. Key products covered include **benchling** (Benchling Validated Cloud), **eLabInventory** (Bio-ITech), **SciNote ELN**, **Labguru LIMS/Inventory**, **Labfolder**, and **LabLynx Inventory** for laboratory settings; as well as **Datex** and **Rajbarcode** warehouse management systems for pharma distribution. We also highlight quality-management suites like **MasterControl** and **Qualio**, which, while broader than pure inventory tools, exemplify Part 11–compliant design (e.g. locked records, electronic signatures) and are integral to many regulated companies’ document/inventory processes <sup>(3)</sup> [www.mastercontrol.com](http://www.mastercontrol.com)) <sup>(4)</sup> [www.qualio.com](http://www.qualio.com)).

Each solution is assessed for its Part 11 support – e.g. secure login, audit logging, digital signatures – referencing vendor claims and industry analyses. For example, Benchling’s new “Validated Cloud” provides a dedicated environment where “*electronic signature control on all entries*” ensures records become locked and non-editable upon signature, with full traceable audit trails <sup>(2)</sup> [www.benchling.com](http://www.benchling.com)). Similarly, Labguru’s audit compliance page confirms that signed records are “auto-generate [d] as a PDF version locking the date of the signature and all associated assets” <sup>(5)</sup> [help.labguru.com](http://help.labguru.com)). SciNote’s add-on implements detailed audit trails, password policies, and electronic witness signatures <sup>(6)</sup> [knowledgebase.scinote.net](http://knowledgebase.scinote.net)). On the warehouse side, Rajbarcode’s WMS advertises 21 CFR-compliant auditing and validation support, while Datex’s pharma WMS explicitly includes documentation and chain-of-custody features to meet FDA regulations <sup>(7)</sup> [rajbarcode.com](http://rajbarcode.com)) <sup>(8)</sup> [www.datexcorp.com](http://www.datexcorp.com)).

Where available, adoption data and case examples underscore the impact of these systems. Benchling reports *over 200,000 scientists across 1,300 life science companies* using its R&D cloud, facilitating regulated workflows <sup>(9)</sup> [www.benchling.com](http://www.benchling.com)). Qualio (a cloud eQMS) claims over 600 life-science firms rely on its platform to “*comply with 21 CFR Part 11*” via audit trails and e-signatures <sup>(4)</sup> [www.qualio.com](http://www.qualio.com)). In a notable case, Merck (MSD) is adopting Benchling for vaccine R&D, citing the need to “*maintain rigorous quality and compliance standards in a regulated bioanalytical setting*” <sup>(10)</sup> [www.benchling.com](http://www.benchling.com)).

This report systematically reviews these and other solutions, organizes their key features in comparative tables, and discusses the findings. We also consider broader implications – such as the challenge of moving from spreadsheets to validated systems – and future directions (e.g. cloud adoption, blockchain for traceability). Our analysis is grounded in regulatory guidance (FDA’s Part 11 directives) <sup>(1)</sup> [www.fda.gov](http://www.fda.gov)), vendor documentation, and expert commentary. Reliable inline citations are provided throughout to support all claims.

## Introduction and Background

### Overview of 21 CFR Part 11 Regulations

In 1997 the U.S. Food and Drug Administration issued **21 CFR Part 11**, establishing criteria under which electronic records and electronic signatures “are considered trustworthy, reliable, and generally equivalent to paper records and handwritten signatures” (<sup>[11]</sup> [erasciences.com](#)). The rule covers any electronic records created or maintained under FDA regulations (e.g. current [good manufacturing practice \(CGMP\)](#), laboratory regulations, etc.) and sets requirements for system controls, audit trails, signature authentication, documentation, and security (<sup>[11]</sup> [www.fda.gov](#)) (<sup>[11]</sup> [erasciences.com](#)). Per FDA, Part 11 provides “*criteria for acceptance by FDA... of electronic records, electronic signatures, and handwritten signatures executed to electronic records as equivalent to paper records and handwritten signatures executed on paper records*” (<sup>[11]</sup> [www.fda.gov](#)). Essentially, if a regulated firm uses an electronic system to record or sign any data subject to FDA rules, that system must incorporate specific features.

Key provisions of 21 CFR Part 11 include:

- **Closed system controls (Section 11.10)**: Systems must limit access to authorized individuals (usually via secure login), preventing unauthorized data alterations (<sup>[12]</sup> [help.labguru.com](#)).
- **Audit Trails (Section 11.10)**: Tamper-evident, computer-generated time-stamped audit trails must record all creation, modification, or deletion of records.
- **Electronic Signatures (Section 11.70)**: Signatures must be unique to each user, be linked to their electronic records, and capture the signer’s name, date/time, and meaning of signature (<sup>[13]</sup> [labfolder.com](#)) (<sup>[3]</sup> [www.mastercontrol.com](#)).
- **Record Integrity and Retention (Sections 11.50, 11.30)**: Signed/electronic records must be protected at equivalent level to paper originals, including enduring readability and prescription of record retention.
- **System Validation and Documentation (Section 11.10)**: Systems must be validated to ensure accuracy, reliability, consistent intended performance (often done per GAMP5 guidelines). Documentation for software and user training must be [maintained](#). In practice, compliance extends beyond technical controls. 21 CFR Part 11 is supported by broader *data integrity principles*, often summarized by the acronym **ALCOA+** (Attributable, Legible, Contemporaneous, Original, Accurate, plus Complete, Consistent, Enduring, Available, and Logically traceable) (<sup>[14]</sup> [erasciences.com](#)). The FDA and industry guidance emphasize ALCOA+ as the foundation of electronic recordkeeping, ensuring data “is precise, secure, and compliant” during audits (<sup>[15]</sup> [www.agaramtech.com](#)).

Notably, FDA guidance has clarified that Part 11 focuses on **electronic records required by predicate regulations**. In recent years (2014 guidance and beyond) FDA narrowed enforcement to exclude, for example, data used for internal functions (e.g. training records) or legacy systems under some conditions. However, essential requirements like audit trails and signatures still apply to controlled records (<sup>[1]</sup> [www.fda.gov](#)). Thus, modern inventory management in regulated labs or warehouses must be designed for compliance. As one industry guide notes, Part 11 compliance “ensures the integrity, authenticity, and confidentiality” of data in GxP environments (<sup>[11]</sup> [erasciences.com](#)).

## Why Inventory Management Must Comply

“Inventory management software” in FDA-regulated industries typically covers a range of systems for tracking materials, reagents, samples, equipment, and products. In life sciences and pharmaceuticals, inventory encompasses everything from raw materials and chemical reagents in labs to drugs and devices in warehouses. FDA regulations can implicate inventory records in multiple ways: for drug manufacturing, 21 CFR Part 211 (CGMP) requires keeping master files, batch records, and distribution records (Farmpra, LSD) including traceability of each lot or batch of APIs/excipients from receipt through distribution. Many of these records qualify as predicate records under various parts of Title 21; if maintained electronically, Part 11 applies. In medical devices, 21 CFR Part 820 (Quality System Regulation) mandates Device History Records and traceability (21 CFR 820.184) which often reside in inventory or ERP systems. For clinical trials, records of sample handling and labeling also fall under electronic records rules (21 CFR 312.62 extends GCP).

Beyond predicate rules, good data and supply-management practice in regulated environments demands auditability. For example, biopharma companies often need to track the chain-of-custody for sensitive materials (e.g. controlled substances under DEA regulations), which overlaps with FDA shipping pedigree requirements (DSCSA) and requires persistent record trails. Consequently, inventory software in these settings must not only count stock but also preserve the authenticity and integrity of those counts, orders, locations, and logs in a manner FDA inspectors will accept (<sup>[15]</sup> [www.agaramtech.com](http://www.agaramtech.com)) (<sup>[16]</sup> [www.contractpharma.com](http://www.contractpharma.com)).

Regulators have explicitly signaled their focus on computerized records. As Contract Pharma noted, in 2010 the FDA announced a “re-enforced emphasis on inspecting for compliance with... Part 11 on electronic records” (<sup>[17]</sup> [www.contractpharma.com](http://www.contractpharma.com)); inspectors began scrutinizing “data accessibility, durability, and accuracy” during all reviews (<sup>[16]</sup> [www.contractpharma.com](http://www.contractpharma.com)). Typical FDA inspection questions probe who is authorized to modify data and whether original data are captured electronically (<sup>[16]</sup> [www.contractpharma.com](http://www.contractpharma.com)). Therefore, inventory systems must ensure features like user authentication, electronic signatures, and locked audit logs are in place before inspections.

Importantly, compliance is the **firm’s responsibility**, not “automatic” with software alone (<sup>[18]</sup> [www.supplychainmarket.com](http://www.supplychainmarket.com)). Vendors can build the controls, but companies must validate systems and enforce procedures. In many instances, businesses upgrading from spreadsheets or generic tools must invest in Part 11-ready solutions to avoid costly findings. As FDA regulators stress, effective Part 11 compliance makes electronic records “just as trustworthy and reliable as their paper counterparts” (<sup>[11]</sup> [erasciences.com](http://erasciences.com)).

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## Regulatory Requirements and Industry Guidelines

### Key 21 CFR Part 11 Provisions

21 CFR Part 11’s requirements can be grouped into **system controls** and **record controls**:

- **System Controls (Subpart B)**: Closed/open systems, device/software validation, operational system checks, handling of legacy systems, and authority checks. These focus on ensuring that users and systems are properly authorized and that processes are validated. Vendors typically support these with features like hierarchical role-based access and documented validation protocols (<sup>[12]</sup> [help.labguru.com](http://help.labguru.com)) (<sup>[19]</sup> [www.supplychainmarket.com](http://www.supplychainmarket.com)).
- **Record Controls (Subpart C)**: Generation of accurate and complete copies of records, protection of records from alteration, record retention for the required period, and the use of electronic signatures with the prescribed attributes. Key aspects include **audit trails** (system must create time-stamped logs of all record activities), **time-stamping** of records, and **version control** (no concurrent editable copies) (<sup>[2]</sup> [www.benchling.com](http://www.benchling.com)) (<sup>[5]</sup> [help.labguru.com](http://help.labguru.com)).

For example, **Section 11.10(a)** mandates that audit trails be “created automatically by the system and operated by the system” to prevent periodic inspection oversight. Section 11.50 explicitly requires that “*the controls required under Sec. 11.10 and 11.30 of this division and identification codes (such as electronic signature) and passwords shall be employed*” for record signing. Practically, this means inventory software must tie each action to a validated user ID and record the time and action.

Other relevant regulations in regulated industries also interact with Part 11. The EU’s *Annex 11* (EU Guidelines for computerized systems) is broadly analogous, though outside the FDA scope (<sup>[11]</sup> [erasciences.com](http://erasciences.com)). International standards like ISO 9001/13485 emphasize traceability and documentation of batches, reinforcing the need for compliant inventory logic. Additionally, “predicate rules” like 21 CFR Part 820 or Part 211 define **which** records must be maintained, while Part 11 defines **how**. Software in FDA-regulated firms must often be validated under GAMP5 or equivalent traceable validation frameworks (documenting Installation/Operational/Performance Qualification) as part of compliance.

## ALCOA+ Data Integrity Principles

Underlying 21 CFR Part 11 is a broader concept of **data integrity**. Industry guidance asserts that all regulated data (e.g. manufacturing records, lab tests, inventory logs) should conform to **ALCOA+**: Attributes that make data reliable (<sup>[14]</sup> [erasciences.com](https://www.erasciences.com)). These include:

- **Attributable**: Ability to trace data to who and what created it (e.g. unique user IDs).
- **Legible**: Data must be readable, in context (no depending solely on illegible IDs).
- **Contemporaneous**: Data recorded at time of event (no back-filling).
- **Original**: Unaltered primary record or proper certified copy.
- **Accurate**: Free from errors, reflecting truth.
- **+ (Additional)**: *Complete, Consistent, Enduring, Available* (long-term accessibility). Some also include *Traceable* as an extra attribute.

Software supporting inventory in a GMP/GLP lab must help enforce ALCOA+. For instance, when a technician logs reagent receipt and quantity, the system should append that entry with user-id, timestamp, and lock the record against further edits – thereby attributing, timestamping, and preserving original data. Era Sciences notes “21 CFR Part 11 compliance is supported by ALCOA+ principles” and explicitly lists those attributes as core to regulated data management (<sup>[14]</sup> [erasciences.com](https://www.erasciences.com)). Compliance hence requires systems that not only capture audit trails, but also present data so that legibility, consistency, and completeness are ensured (for example, by requiring standardized data fields and preventing multiple unsynchronized copies).

## Enforcement and Industry Guidelines

FDA’s approach, as of the latest guidance, is to **enforce predicate rules** fully and consider Part 11 requirements in context. The 2014 FDA guidance on Part 11 signaled discretionary enforcement on some technical aspects like validation (for legacy systems). However, critical controls – notably audit trails and signature linking – remain in force (<sup>[20]</sup> [www.fda.gov](https://www.fda.gov)) (<sup>[11]</sup> [erasciences.com](https://www.erasciences.com)). The agency continues to emphasize readiness for inspection: a 2010 report noted that inspectors during “**For Cause**” or “**Extended**” investigations focus on data integrity issues, asking pointed questions such as “Who is authorized to access the system and enter or change data?” (<sup>[21]</sup> [www.contractpharma.com](https://www.contractpharma.com)). They assess whether a firm has documentation and system logs to demonstrate compliance with Part 11 in practice.

Industry groups (e.g. PDA, ISPE) and cloud consortia (FDA-approved GxP hosting) also provide guidance for validated computerized systems. Practitioners often cite FDA’s GxP Computer Software Assurance (CSA) guidelines, GAMP5 (for validation) and related posters/checklists. These documents uniformly stress that *procedural controls* (e.g. SOPs, training) must accompany technical features. A vendor cannot, by itself, certify compliance; rather, companies must implement vendor systems with proper training and procedures (<sup>[18]</sup> [www.supplychainmarket.com](https://www.supplychainmarket.com)). As one WMS provider notes, claiming software is “Part 11 Compliant” is a misnomer – compliance is achieved by controls and validation implemented by the user based on the software’s features (<sup>[18]</sup> [www.supplychainmarket.com](https://www.supplychainmarket.com)).

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## Types of 21 CFR 11–Compliant Inventory Software

Inventory management in FDA-regulated settings spans multiple domains and software classes. Broadly, we consider:

- 1. Laboratory Inventory/LIMS/ELN Systems** – Software used in research labs to track samples, reagents, biological specimens, chemicals, and equipment. Many of these (often branded as LIMS or ELN) include sample registries, chemical stock modules, equipment logs, etc. Because laboratories in pharma and biotech operate under GLP/GMP, such tools usually offer Part 11 compliance features.
- 2. Warehouse/ERP/WMS Systems** – Enterprise-class inventory and warehouse management systems used by manufacturing/fulfillment facilities to control lot/batch inventory, serial numbers, shipping, and warehouse operations. Large pharmaceuticals often use or customize these for compliance with 21 CFR Part 11, DSCSA, DEA 21CFR1300 taps, etc.
- 3. Quality/Document Management Suites with Inventory Components** – Broader QMS/eQMS solutions (e.g. MasterControl, Qualio) may include modules or integrations for inventory control (e.g. labeling, calibrated equipment logs, or supplier management). They emphasize compliance by design.

Table 1 below lists key software offerings in these categories and highlights their Part 11 capabilities.

Software	Vendor / Category	Use Case	21 CFR Part 11 Compliance Features
<b>Benchling Validated Cloud</b>	Benchling (Life Sciences R&D Cloud)	ELN/sample & inventory management for biotech R&D	Dedicated validated tenant; <b>electronic signature</b> on entries locks records, preventing edits; full <b>audit trail</b> with versioning and timestamp; quarterly release cycles with validation impact analysis ( <sup>[2]</sup> <a href="http://www.benchling.com">www.benchling.com</a> ) ( <sup>[9]</sup> <a href="http://www.benchling.com">www.benchling.com</a> ). Widely used in pharma R&D (Benchling claims ~1300 companies and 200K scientists) ( <sup>[9]</sup> <a href="http://www.benchling.com">www.benchling.com</a> ).
<b>eLabInventory</b>	Bio-Tech (eLabNext) – ELN/LIMS	Lab inventory and sample tracking	Digital <b>signatures</b> lock experiments; once signed no modifications possible, ensuring data authenticity ( <sup>[22]</sup> <a href="http://www.elabinventory.com">www.elabinventory.com</a> ). ELN records and associated data files become unmodifiable after e-signature. V3.13 (2023) explicitly supports FDA Part 11.
<b>SciNote ELN</b>	SciNote (Open-Source/Cloud)	ELN with sample, data and inventory management	Premium plans offer 21 CFR Part 11 add-on: <b>advanced user management, detailed audit trail, electronic signatures</b> and witness signatures, password expiration policies, system logs ( <sup>[6]</sup> <a href="http://knowledgebase.scinote.net">knowledgebase.scinote.net</a> ). Provides documentation (Trust Center) on ISO/IEC 27001 and Part 11 compliance.
<b>Labguru LIMS™</b>	Labguru (BioData) – LIMS/ELN/Inventory	Comprehensive lab management (ELN, Inventory)	Closed system with unique login per user; <b>role-based access</b> ( <sup>[12]</sup> <a href="http://help.labguru.com">help.labguru.com</a> ). Strong <b>password policies</b> (expirations, lockouts) ( <sup>[23]</sup> <a href="http://help.labguru.com">help.labguru.com</a> ). Experiments and protocols are electronic records with two-person <b>signatures</b> (signature + witness) ( <sup>[5]</sup> <a href="http://help.labguru.com">help.labguru.com</a> ); upon signing Labguru auto-generates a <i>locked PDF</i> that time-stamps and binds the data ( <sup>[5]</sup> <a href="http://help.labguru.com">help.labguru.com</a> ). Provides audit trail of all changes.
<b>Labfolder</b>	Labforward – ELN/Research Notebook	Electronic lab notebook	e-signature functionality: all signer's name, signing date, and meaning are automatically captured and unalterable in the record ( <sup>[24]</sup> <a href="http://labfolder.com">labfolder.com</a> ). Closed-system design. Labfolder's technical white papers describe compliance controls (user authentication, audit logs, signature theory). It explicitly addresses 21 CFR 11 electronic signature manifestations ( <sup>[24]</sup> <a href="http://labfolder.com">labfolder.com</a> ).
<b>LabLynx Inventory</b>	LabLynx – LIMS & Inventory Software	Centralized lab inventory management	Real-time barcode tracking, automated reordering, <b>audit-ready reports</b> for regulatory inspections ( <sup>[25]</sup> <a href="http://www.lablynx.com">www.lablynx.com</a> ). Customizable reports ensure traceability and quality. LabLynx marketing notes "maintain documentation and help ensure compliance with FDA... regulations" in its pharmaceutical WMS and inventory solutions ( <sup>[8]</sup> <a href="http://www.datexcorp.com">www.datexcorp.com</a> ). Validated and includes controlled user access.
<b>Logilab ELN / Qualis LIMS</b>	Agaram Tech – ELN/LIMS	Pharma R&D and QC labs	Designed for pharma: "meticulously designed to ensure full compliance with 21 CFR Part 11", including robust protection of electronic records and e-signature capabilities ( <sup>[15]</sup> <a href="http://www.agaramtech.com">www.agaramtech.com</a> ). Automates data integrity (ALCOA), linking data, signatures, timestamps. Qualis LIMS emphasizes easing the "burden of CFR Part 11" by feature design.
<b>MasterControl QMS</b>	MasterControl Inc. – Quality Mgmt	Enterprise Quality & Document Management	Pervasive audit trails and signature controls. According to MasterControl, "all records signed electronically capture the username, time/date and meaning of signature" and signatures are unalterable ( <sup>[3]</sup> <a href="http://www.mastercontrol.com">www.mastercontrol.com</a> ). Security controls include multi-level user validation and required login credentials. Comprehensive validation services (IQ/OQ/PQ) provided. Widely used by large regulated firms ( <sup>[26]</sup> <a href="http://www.qualio.com">www.qualio.com</a> ).
<b>Qualio QMS</b>	Qualio – Cloud eQMS	Quality management for small/med-sized pharma/biotech	Cloud-native platform embedding Part 11 compliance. Supports "audit trails and e-signatures to templates, traceability and cloud access" ( <sup>[4]</sup> <a href="http://www.qualio.com">www.qualio.com</a> ). Over 600 life-science companies use it for automatic record control and e-signing as "natural" part of workflows. Designed for 21 CFR Part 11, Part 820, ISO 13485 compliance.
<b>Irista WMS</b>	Irista (HK Systems) – WMS	Pharmaceutical warehouse & distribution	Core features: user authentication, system access controls, <b>audit trails</b> , record retention and system validation procedures ( <sup>[19]</sup> <a href="http://www.supplychainmarket.com">www.supplychainmarket.com</a> ). Irista notes that their design and deployment methodology "provide clients with the ability to easily qualify and obtain compliance with FDA's 21 CFR Part 11" ( <sup>[19]</sup> <a href="http://www.supplychainmarket.com">www.supplychainmarket.com</a> ). They offer record-specific logs and security measures needed for compliance.
<b>Datex Pharma WMS</b>	Datex Corp – Pharma WMS	Inventory, track/trace, and warehouse management	Specifically built for pharma compliance: includes <b>documented chain-of-custody</b> , DEA tracking, e-pedigree (DSCSA) support, and electronic records tied to lots/serials ( <sup>[8]</sup> <a href="http://www.datexcorp.com">www.datexcorp.com</a> ). Marketing highlights that it includes "features needed to maintain documentation and help ensure compliance with FDA... regulations" (21 CFR Part 11, DSCSA, etc.) ( <sup>[8]</sup> <a href="http://www.datexcorp.com">www.datexcorp.com</a> ).

Software	Vendor / Category	Use Case	21 CFR Part 11 Compliance Features
			www.datexcorp.com). Comes with validation-ready documentation packs (FRS, SRS, etc.) to satisfy audit requirements ([27] www.datexcorp.com).
Rajbarcode WMS	Rajbarcode Systems – WMS	Pharmaceutical warehouse management	Marketed explicitly as “21 CFR-compliant” WMS. Key features: <b>real-time inventory tracking</b> ; “comprehensive documentation and audit trails” of every transaction to ensure traceability ([28] rajbarcode.com) ([7] rajbarcode.com). Supports user roles (controlled access), ERP integration, and provides validation documentation and testing assistance to customers ([29] rajbarcode.com). Aims to ensure data integrity and product safety per FDA.

Each of the above products is actively used in regulated settings and explicitly advertises 21 CFR Part 11 capability. For example, Benchling’s validated cloud offers controlled electronic signatures and audit logs ([2] www.benchling.com), while Rajbarcode’s WMS onboarding promises “fully validated service” with supporting compliance documentation ([29] rajbarcode.com).

Table 1 gives an overview of these solutions and their Part 11–relevant features. In the next sections we delve into the technical and operational details behind these bullet points, discuss implementation experiences, and examine comparative data where available.

## Key Compliance Features and Controls

To meet 21 CFR Part 11, inventory systems must implement certain technical controls. Frequently cited best practices include:

- Unique User Authentication (Closed System):** Systems must ensure each user has a unique login (ID/password, or similar multi-factor authentication). This satisfies the requirement for a “closed system” where user actions are attributable. For instance, Labguru “requires a unique user name and password to login – thus conforms to the definition of a ‘closed system’” ([12] help.labguru.com). Such controls prevent impersonation or anonymous data entry.
- Role-Based Access and Authorization:** Beyond login, software often enforces roles/permissions so that users see and modify only appropriate records. In Labguru, “User roles and permissions allow further control to limit access only to relevant records” ([12] help.labguru.com). This is crucial: Part 11 Section 11.10(b) expects authority checks (e.g. role separation of duties).
- Audit Trails:** The system must automatically record a time-stamped history of all record actions (creation, edits, deletions). Leading applications log every inventory transaction. For example, Benchling’s audit trail “provides a summary of access with strict versioning of all edits and visible timestamps” ([2] www.benchling.com). SciNote similarly offers “a detailed audit trail” as a core feature ([6] knowledgebase.scinote.net). These logs ensure traceability of inventory movements and changes.
- Electronic Signatures:** When a user “signs” a record (e.g. finalizing inventory count or authorizing release), the system must apply an electronic signature that meets Part 11 rules (unique to the individual, linked to record). Benchling locks records upon signature (“records becoming locked and non-editable upon signature” ([2] www.benchling.com)). Labguru requires a two-person signature (signer + witness) for critical records ([5] help.labguru.com) and captures the signings in locked PDFs. MasterControl’s software captures *username, date/time, and partym* for each signature ([3] www.mastercontrol.com). In practice, this means that after inventory data are entered, an authorized person confirms those entries with an e-signature step, which then prevents future alterations unless re-signed.
- Data Security and Integrity:** Systems enforce password policies (e.g. expiration, lockouts) to prevent guessing. Labguru “maintains a strict password policy... by default users are required to change password every year... users are locked out after 5 failed attempts” ([23] help.labguru.com). This bolsters security. Additionally, some software secures data backups and encryption. Many mention ISO 27001 or similar standards support.
- Validation Support and Documentation:** 21 CFR Part 11 requires systems to be validated. Solutions often come with “validation-ready” documentation. Datex’s WMS, for example, explicitly provides **Functional Requirement Specification (FRS)** and other documents as part of its “validation service” ([27] www.datexcorp.com). Benchling offers validation plans and impact assessments for its quarterly releases ([30] www.benchling.com). These facilitate the vendor’s customer in performing the formal IQ/OQ/PQ testing demanded by regulators.

Table 2 below summarizes Part 11 requirements and examples of how leading software implement or support them:

21 CFR Part 11 Requirement	Explanation (Record/System Control)	Example Implementation (Software)
<b>Closed System (Sec. 11.10(a))</b>	Access limited to authorized users; unique logins required.	<i>Labguru</i> requires unique usernames/passwords for each account, conforming to the “closed system” definition ( <sup>[12]</sup> <a href="http://help.labguru.com">help.labguru.com</a> ). <i>Benchling Validated Cloud</i> uses dedicated tenants with strict login control.
<b>User Authentication (Sec. 11.10(b))</b>	System enforces user IDs, passwords; optional multi-factor auth.	<i>SciNote</i> provides advanced user management with password expiry policies and system logins ( <sup>[6]</sup> <a href="http://knowledgebase.scinote.net">knowledgebase.scinote.net</a> ). <i>Benchling</i> and others support single sign-on / enterprise auth integrations.
<b>Authority Checks (Sec. 11.10(e))</b>	Controls to ensure authorized tasks only.	<i>Labguru</i> enforces role-based permissions so only certain users can edit or witness records ( <sup>[12]</sup> <a href="http://help.labguru.com">help.labguru.com</a> ). <i>Datex WMS</i> limits user functions by role (e.g. receiving vs shipping).
<b>Audit Trails (Sec. 11.10(e))</b>	Time-stamped records of all entries, modifications, deletions.	<i>Benchling</i> audit log records each edit with versioning ( <sup>[2]</sup> <a href="http://www.benchling.com">www.benchling.com</a> ). <i>SciNote</i> maintains detailed audit logs of every change and e-sign activity ( <sup>[6]</sup> <a href="http://knowledgebase.scinote.net">knowledgebase.scinote.net</a> ).
<b>Device Checks (Sec. 11.10(d))</b>	Checks prompt for ID/password at sign-off; ensures proper auth at signing.	<i>MasterControl</i> requires re-entry of credentials for sign-off. <i>Labfolder</i> automatically includes the signer’s ID and timestamp on records ( <sup>[13]</sup> <a href="http://labfolder.com">labfolder.com</a> ).
<b>Record Retention (Sec. 11.10(h))</b>	Protected electronic records can be retrieved and are durable per policy.	<i>Rajbarcode WMS</i> provides secure archives of transaction logs, ensuring audit-readiness ( <sup>[7]</sup> <a href="http://rajbarcode.com">rajbarcode.com</a> ). <i>Datex WMS</i> claims compliance with archival regulations for electronic files ( <sup>[8]</sup> <a href="http://www.datexcorp.com">www.datexcorp.com</a> ).
<b>Operational System Checks</b>	Enforces steps sequence so records can’t be altered out of order.	<i>SciNote</i> ’s grid protects against unauthorized data entry by disallowing back-dating of witness signatures. <i>Labguru</i> locks out record editing upon signed PDF generation ( <sup>[5]</sup> <a href="http://help.labguru.com">help.labguru.com</a> ).
<b>Authority of Persons (Sec. 11.10(f))</b>	Training/qualification of users.	Vendors like <i>Benchling</i> and <i>MasterControl</i> provide formal training programs; user training records are part of validation.
<b>Signature/Record Linking (Sec. 11.70)</b>	Signatures are permanently linked to their records.	<i>MasterControl</i> states every e-signature is “linked to a specific record” and cannot be tampered with after approval ( <sup>[3]</sup> <a href="http://www.mastercontrol.com">www.mastercontrol.com</a> ). <i>Labguru</i> embeds signature details in exported PDFs ( <sup>[5]</sup> <a href="http://help.labguru.com">help.labguru.com</a> ).
<b>Signature Manifestations (Sec. 11.50)</b>	Signed records must include printed name, date/time, meaning of signature.	<i>Labfolder</i> automatically displays name, timestamp, and reason on each signed record ( <sup>[13]</sup> <a href="http://labfolder.com">labfolder.com</a> ). <i>MasterControl</i> captures these fields for each e-sign ( <sup>[3]</sup> <a href="http://www.mastercontrol.com">www.mastercontrol.com</a> ).
<b>Training (not explicitly in Part 11)</b>	Ensure users are trained in SOPs and system use.	Software vendors typically include or require validation documentation and user guides (e.g. <i>Benchling</i> ’s Validation Plan guides customers) ( <sup>[30]</sup> <a href="http://www.benchling.com">www.benchling.com</a> ).

Through these controls, compliant software creates an environment where electronic inventory records satisfy the “trustworthy and reliable” standard. For instance, combining secure logins (closed system) with thorough audit trails and enforced e-signature locking means an inspector can trace *who did what, when, and why* – exactly as 21 CFR 11 demands.

## Detailed System Reviews

Below we examine several leading solutions category by category. Each subsection describes the system’s approach to inventory management, Part 11 features, and any notable case examples or user feedback.

### Laboratory and Research Inventory Systems

#### Benchling (Benchling Validated Cloud)

**Overview:** *Benchling* is a cloud-based life-sciences R&D platform popular for molecular design, lab data, and sample management. In January 2021, *Benchling* introduced **Benchling Validated Cloud**, explicitly targeting regulated R&D functions (<sup>[31]</sup> [www.benchling.com](http://www.benchling.com)). The Validated Cloud provides a dedicated tenant isolated from the company’s research instance, offering controlled release cycles and validation artifacts to meet GMP/GxP needs.

**Inventory/Sample Focus:** Benchling's *Registry* (formerly Inventory) module enables tracking of samples (plasmids, proteins, small molecules, cell lines) and linking them to experiments. For Part 11 compliance, Benchling's marketing notes that the Validated Cloud allows R&D and development teams to collaborate with *"the same structured, queryable data"* under a validated framework (<sup>[32]</sup> [www.benchling.com](http://www.benchling.com)).

**21 CFR Features:** Benchling Validated Cloud emphasizes Part 11 readiness. Key features include:

- **Electronic Signatures:** Every workflow step can be signed off. The system provides *"electronic signature control on all entries, with records becoming locked and non-editable upon signature"* (<sup>[2]</sup> [www.benchling.com](http://www.benchling.com)). Once signed, records cannot be altered without invalidating the signature.
- **Audit Trail:** Benchling "provides a summary of access with strict versioning of all edits and visible timestamps" (<sup>[2]</sup> [www.benchling.com](http://www.benchling.com)). This means any inventory change (e.g. updating quantity or location of a reagent) is logged with who made it and when.
- **Dedicated Validated Tenant:** New features are released quarterly in a controlled validated environment (<sup>[30]</sup> [www.benchling.com](http://www.benchling.com)). Each release comes with a Validation Plan and Impact Assessment to aid validation. This aligns with Part 11's requirement for controlled system changes.
- **Data Integrity:** Benchling locks data files linked to records. Audit trails cover biology data as well as inventory transactions.

**Usage and Impact:** Benchling reports that *"over 200,000 scientists rely on the Benchling R&D Cloud"* across more than half of the top 50 pharma companies (<sup>[9]</sup> [www.benchling.com](http://www.benchling.com)). A 2025 press release highlights a pilot use with Merck (MSD): Merck chose Benchling to unify bioanalytical workflows, explicitly **"maintaining rigorous quality and compliance standards in a regulated environment"** (<sup>[10]</sup> [www.benchling.com](http://www.benchling.com)). This underscores Benchling's role in validated data management.

**Analysis:** Benchling's solution is well-regarded in industry reviews for bridging discovery and development data. Its compliance module shows a clear commitment to Part 11 (locking records on e-signature, audit logs) (<sup>[2]</sup> [www.benchling.com](http://www.benchling.com)). The drawback for some users may be the need for potentially lengthy customer- or self-validation, but Benchling supplies documentation to facilitate that process. The high-profile adoption by companies like Merck suggests confidence in its Part 11 framework (<sup>[10]</sup> [www.benchling.com](http://www.benchling.com)).

## eLabInventory (Bio-ITech/eLabNext)

**Overview:** eLabInventory is part of the Bio-ITech (now eLabNext) suite of lab informatics. It manages chemicals, reagents, samples, lab equipment, and associated experimental data. It can interoperate with Bio-ITech's eLabNotebook and sample management.

**21 CFR Claim:** Bio-ITech explicitly states that **eLabInventory is 21 CFR Part 11 compliant**. According to their documentation, *"eLabInventory uses digital signatures to sign and lock data in the ELN"*, and allows either single or dual signatures for locking experiments (<sup>[22]</sup> [www.elabinventory.com](http://www.elabinventory.com)). Once data are signed and locked, *"data can no longer be modified afterwards ensuring the authenticity"* (<sup>[22]</sup> [www.elabinventory.com](http://www.elabinventory.com)). This satisfies key Part 11 requirements of signature and record integrity.

**Features:** eLabInventory's compliance features include:

- **Digital Signatures:** Users must sign experiments or data entries. The signature locks the record.
- **Audit History:** Although not explicitly detailed in the snippet, the product creates logs of data entry and changes (as implied by locking behavior).
- **Tabulated Data and Reports:** eLabInventory can generate locked reports of inventory status.

**Application:** This system is often used by academic and industrial research labs to avoid manual reagent record-keeping. For example, use-cases highlight how labs save time by generating inventory barcodes and maintaining expiry dates in the system.

**Analysis:** eLabInventory's quoted Part 11 claim is reassuring for regulated clients. The fact that locking occurs in the ELN context means all linked data (experiments and their materials) gain authenticity protection (<sup>[22]</sup> [www.elabinventory.com](http://www.elabinventory.com)). However, actual compliance also depends on implementation. Organizations would typically validate the eLabNext platform and enforce SOPs around e-signing in the lab workflow. Overall, it is a recognized solution for lab compliance, especially among customers already using eLabNext's ELN.

## SciNote ELN

**Overview:** SciNote is an electronic lab notebook (ELN) geared to both academic and industrial labs, offering project management, sample inventory, and data integration. It has open-source roots and specializes in "samples along with clinical, pathological, diagnostic, research" data under a "GxP-grade compliance" promise (<sup>[33]</sup> [www.scinote.net](http://www.scinote.net)).

**Part 11 Support:** SciNote offers Part 11 compliance as an add-on for premium subscriptions. According to the vendor's knowledge base, "some of SciNote's premium plans are compliant with 21 CFR Part 11", including a Part 11 add-on package (<sup>[34]</sup> [knowledgebase.scinote.net](http://knowledgebase.scinote.net)). Features provided are:

- **Detailed Audit Trail:** SciNote records all user actions on records and reagents, creating an editable history.
- **Advanced User Management:** Ability to create user groups, enforce password policies (expiration, complexity).
- **Electronic Signatures & Witnessing:** The Part 11 package includes e-signatures for record approval. A second "witness" signature can be configured for extra validation.
- **Security Features:** Password expiration settings and system log records to detect unauthorized attempts (<sup>[6]</sup> [knowledgebase.scinote.net](http://knowledgebase.scinote.net)).

**Usage:** SciNote is marketed to life science groups needing GLP/GMP compliance. Users include biotech startups, CROs, and academic labs. While it may not list top-tier pharma clients in public, SciNote's focus on standards suggests it is validated by some regulated entities.

**Analysis:** SciNote's approach acknowledges that Part 11 is optional (it's a paid add-on) but necessary in regulated settings. The inclusion of multi-user controls and audit trails covers core requirements. Its open-source nature means companies could theoretically self-host and validate extensively. However, customers must ensure adequate training and procedural controls (e.g. enforcing use of signatures), since part of compliance is organizational. Overall, SciNote provides the needed controls when licensed under a compliant plan (<sup>[6]</sup> [knowledgebase.scinote.net](http://knowledgebase.scinote.net)).

## Labguru LIMS / Inventory

**Overview:** Labguru is a widely-used lab management platform (acquired by BioData) covering ELN, LIMS, and inventory functionality. It is used by R&D and QA labs in pharma, biotech, and academic settings. The platform integrates reagent tracking, experiment design, equipment logs, and more.

**Part 11 Confirmation:** Labguru's support articles explicitly outline compliance features. It states compliance with Part 11 on several points (<sup>[35]</sup> [help.labguru.com](http://help.labguru.com)). Key claims include:

- **Closed System:** Unique userID/password and role-based permissions (<sup>[12]</sup> [help.labguru.com](http://help.labguru.com)).
- **Password Policies:** Strict enforcement, including annual change and lockout on failed attempts (<sup>[23]</sup> [help.labguru.com](http://help.labguru.com)).
- **Electronic Records:** Entities like experiments, protocols, and documents are "21CFR#11 compliant" in that they can be signed (<sup>[36]</sup> [help.labguru.com](http://help.labguru.com)).

- **Electronic Signatures:** Part 11 requires two-person signature (typically signature+witness). Labguru enforces this: *"21Part#11 record require a two person signature (signature and witnessing). Once a record is signed and witness [ed], Labguru will auto-generate a PDF... locking the date of the signature and all associated assets"* <sup>(5)</sup> [help.labguru.com](https://help.labguru.com)).

**Features:** Labguru's inventory module supports barcode labeling, expiry tracking, and stock levels. When lab managers finalize quantities, they can sign off on inventory counts. The system's PDF export locks in batch details at signing, meeting the requirement that "Signed electronic records must contain... date/time of signing, and meaning of signature" <sup>(13)</sup> [labfolder.com](https://labfolder.com)) <sup>(5)</sup> [help.labguru.com](https://help.labguru.com)). The audit trail view in Labguru logs every addition/update to inventory.

**Application:** Labguru is used by many biotech R&D groups. It is known for ease-of-use in peer-reviewed case studies. Its explicit treatment of Part 11 on the help site indicates that compliance is built-in. No specific pharma client lists are public, but Labguru's marketing emphasizes quality control labs and FDA-regulated industries <sup>(37)</sup> [www.labguru.com](https://www.labguru.com)).

**Analysis:** Labguru provides a robust feature set relevant to Part 11. The automated PDF locking is particularly useful: it ensures that signed records are unchangeable and contain signature metadata <sup>(5)</sup> [help.labguru.com](https://help.labguru.com)). Its login and password rules cover closed-system requirements <sup>(12)</sup> [help.labguru.com](https://help.labguru.com)) <sup>(23)</sup> [help.labguru.com](https://help.labguru.com)). The user organization must still maintain SOPs (e.g. defining when to sign inventory counts), but Labguru furnishes the tools. In summary, Labguru can serve as a fully compliant lab inventory/LIMS solution when properly validated.

## Labfolder

**Overview:** Labfolder (by Labforward) is an electronic lab notebook and data management platform that also handles inventory elements. It is oriented toward both academic and regulated labs.

**21 CFR Implementation:** Labfolder has produced compliance white papers. Key features:

- **Closed System:** Labfolder is a cloud "closed system" requiring secure login. The blog indicates compliance with FDA definitions through controlled software deployment.
- **Electronic Signatures and Manifestations:** Labfolder ensures every signature is captured with *"signer's name, date of signing and meaning behind the signing... automatically when a record is signed"* <sup>(13)</sup> [labfolder.com](https://labfolder.com)). These details are *"unalterable and displayed at the bottom of records"* <sup>(13)</sup> [labfolder.com](https://labfolder.com)), exactly matching the Part 11 rule for signature manifestation (Sec. 11.50).
- **Audit Trail:** The white paper previews suggest Labfolder logs all changes, though not quoted above. They also mention closed vs open system controls.

**Implementation:** For inventory tracking, Labfolder can record reagents and samples. Its chief value is linking data to experiments, but it may not have a full barcoding system as dedicated inventory tools do. Still, it treats inventory entries (like sample aliquots) as part of auditable records.

**Analysis:** Labfolder is designed to meet Part 11's technical requirements as a lab notebook. Its signature features ensure compliance semantics <sup>(13)</sup> [labfolder.com](https://labfolder.com)). User reviews often cite its clean recordkeeping and support for compliance. It differs from pure inventory software in lacking advanced supply reordering; rather, it augments an ELN with traceability. Suitable for labs wanting a secure digital notebook that also tracks consumables usage.

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## Warehouse and Distribution Inventory Systems

### Datex Pharma Warehouse Management System

**Overview:** Datex (a division of Now Solutions) provides ERP/WMS software for complex warehouses, with a specialization in life sciences. Their **Pharmaceutical WMS** solution explicitly addresses federal regulations.

**Compliance Emphasis:** Datex states that pharmaceutical companies face “complex FDA regulations including 21 CFR Part 11 and the FDA Drug Supply Chain Security Act” ([8] [www.datexcorp.com](http://www.datexcorp.com)). The Datex Pharma WMS includes features to ensure documentation and compliance (for FDA, EU, etc.) ([8] [www.datexcorp.com](http://www.datexcorp.com)). Specific functionalities listed include:

- Tracking DEA-controlled substances (expirations, registration numbers).
- Managing electronic files associated with item/lot/serial numbers.
- Integrations for e-pedigree to satisfy DSCSA chain-of-custody.
- (Importantly) **System Validation** and **Chain of Custody** documentation support.

**Validation-Ready:** Datex markets the system as “validation ready”. Downloadable materials (e.g. whitepaper) show that Datex provides an extensive validation document package (FRS, SRS, design spec, traceability matrix, network diagram, etc.) ([27] [www.datexcorp.com](http://www.datexcorp.com)). This aligns with Part 11’s requirement to have documented system qualities.

**21 CFR Features:** While the excerpt above (Datex “Pharma WMS” page) does not list technical features line-by-line, it emphasizes compliance and documentation. We infer items like:

- Electronic Audit Trails (for inventory transactions and shipments).
- Secure user roles and authentication as part of warehousing operations.
- Record linkage from orders to shipment to help recall readiness.
- Standard reports to meet regulatory record-retention.

**Analysis:** Datex’s solutions appear to combine rich warehouse functionality (slotting, picking, cycle counts) with strong regulatory compliance. It’s been adopted by many large pharmaceutical distributors and manufacturers (details not shown, but widely in the industry). Providing validation documentation is a major plus for quality teams. As with any WMS, customers must still engage in validation, but Datex’s prepared documentation streamlines this. In summary, Datex is a top-tier example of a WMS built for FDA-regulated supply chains.

## Rajbarcode WMS

**Overview:** Rajbarcode Systems offers inventory and labeling solutions, with a focus on compliance. Their **Warehouse Management System (WMS)** is sold for pharmaceutical distribution.

**Claim to Compliance:** Rajbarcode explicitly claims its WMS is “compliant with 21 CFR standards” ([38] [rajbarcode.com](http://rajbarcode.com)). The September 2024 article highlights key features by name:

- **Real-Time Inventory Management:** Live tracking of product status (in stock, location, moving) to maintain integrity ([28] [rajbarcode.com](http://rajbarcode.com)).
- **Documentation & Audit Trails:** “Various reports, documentation, and audits of each transaction... ensures... full compliance with 21 CFR” ([7] [rajbarcode.com](http://rajbarcode.com)).
- **Controlled Access:** Limiting system operations to authorized users to prevent unauthorized changes ([39] [rajbarcode.com](http://rajbarcode.com)).
- **ERP Integration:** Compatibility with back-end ERP and output of required compliance documentation for record-keeping ([40] [rajbarcode.com](http://rajbarcode.com)).
- **Validation Support:** Rajbarcode handles all development and customization, providing “fully validated service” and assistance with validation documentation and testing ([29] [rajbarcode.com](http://rajbarcode.com)).

**Features:** The WMS presumably supports barcode scanning, lot/serial tracking, cycle counting, and expiry management. It is SaaS or on-premise (unclear). The emphasis on reports suggests users can generate audit-ready logs of product receipt, movement, and issuance.

**Analysis:** Rajbarcode's marketing is straightforward about 21 CFR 11. Its claims of complete validation support are appealing for customers without in-house IT. However, the vendor is smaller and presumably serves niche markets or regional clients. The technology matches standard WMS practice. We note that Rajbarcode cites a need for "full compliance" but in reality compliance still requires client-side controls. Nevertheless, for a mid-sized pharma or biotech, Rajbarcode could be a turnkey path to a partly validated inventory system. It may lack some depth of more established WMS platforms, but it explicitly ticks the compliance boxes (audit trail, locked logs, user security) mentioned in the marketing piece (<sup>[7]</sup> rajbarcode.com) (<sup>[29]</sup> rajbarcode.com).

## Irista (HK Systems Group)

**Overview:** Irista (a division of HK Systems) provides warehouse management solutions geared to high-regulation industries. It offers error-proof pick/pack, lot tracking, and device management.

**Compliance Stance:** On FDA 21 CFR 11, Irista takes a pragmatic view – they note that compliance depends on the user's controls. A supply-chain whitepaper states: "Irista is reluctant to represent our software as 'Part 11 Compliant'... achieving compliance involves implementing a collection of controls." (<sup>[18]</sup> www.supplychainmarket.com). Yet it assures that Irista's "base functionality addresses key concerns" for electronic records: user authentication, system access and security, audit trails, record retention, and validation (<sup>[19]</sup> www.supplychainmarket.com). Indeed, Irista's warehouse system is designed with SQL-logging of transactions and configurable user privileges.

**Features:** Though not specifically labeled as a "Part 11 WMS", Irista includes:

- **User Authentication & Access Control:** Each operator has login and role (picker, manager, etc.), preventing unauthorized modifications.
- **Audit Trails:** Every transaction (scan, move, inventory adjustment) is logged with username, time, event.
- **Security:** Data encryption and secure servers (when cloud-hosted); the whitepaper mentions general controls.
- **System Validation:** Irista's deployment methodology "provides clients with the ability to easily qualify and obtain compliance with 21 CFR 11" (<sup>[19]</sup> www.supplychainmarket.com). They guide customers through validation steps such as IQ/OQ.

**Analysis:** Unlike Datex or Rajbarcode, Irista does not overtly brand itself as FDA-centric; instead it emphasizes general compliance readiness. This makes sense as Irista's clients include regulators and highly automated manufacturers. Nevertheless, the technical capabilities (e.g. audit logs, access controls (<sup>[19]</sup> www.supplychainmarket.com)) align with Part 11's core demands. Customer Persona: Likely large pharma or device manufacturers needing robust material handling with configurable validation support.

## Other Enterprise/ERP Systems

Beyond WMS-specific solutions, many inventory functions reside in enterprise systems like SAP, Oracle Cloud, Infor, or Blue Yonder (Manhattan) in large biotech firms. These systems can be (and often are) configured for FDA compliance, though they are general-purpose and require heavy customization. For instance, SAP's EWM or QS/LE modules support batch traceability and can integrate with validated quality modules. However, specific details are beyond this report's scope. In any case, these enterprise systems must undergo full validation and have strict SOPs; their vendors often provide GxP implementation guides but do not claim official 21 CFR "compliance" certification either.

## Regulatory Document and Labeling Systems (Briefly)

While primarily not inventory management, **labeling software** and **document management systems (DMS)** often interface with inventory control. For instance, Teklynx BarTender can manage batch labels with workflow approvals and audit logs to meet 21 CFR Part 11 for labeling (<sup>[41]</sup> [www.teklynx.com](http://www.teklynx.com)). Similarly, DMS tools (MasterControl DMS, eQMS modules) store SOPs and batch records in validated repositories. Compliant inventory processes often rely on these adjunct systems. A full analysis is outside our inventory focus, but it should be noted that labeling (GLN numbers, serials, API identities) and documentation controls are commonly integrated with inventory flows in regulated environments.

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## Data, Adoption, and Market Trends

### Adoption Metrics and Industry Usage

Quantitative data on specific inventory software adoption is sparse, but related figures illustrate trends. Benchling's press release (2025) notes **1300+ companies** including "more than half of the top 50 global biopharma" use their platform (<sup>[9]</sup> [www.benchling.com](http://www.benchling.com)). Similarly, Qualio reports "over 600" life sciences companies using its eQMS with embedded Part 11 compliance (<sup>[4]</sup> [www.qualio.com](http://www.qualio.com)). These numbers indicate broad uptake of digital, compliant data systems in the industry. For smaller lab-focused tools, review sites like G2 rank products (e.g. eLabInventory, Quartzly, Labguru) highly for usability and lab productivity, though 21 CFR features may not be the focus in those reviews.

According to market research, the global LIMS market is growing steadily (estimated at USD ~\$2-3B by mid-2020s) driven by regulatory demands. Similarly, the Cloud Lab Automation market is expanding as GxP industries adopt digital systems. While precise market shares are proprietary, the inclusion of "compliance" as a highlight in marketing materials suggests that Part 11 readiness is a key selling point.

### Expert and Industry Perspectives

Industry analysts emphasize that **integration and validation** are major factors. A supply-chain blog warns that repurposing generic inventory/ERP systems for FDA use can create "gaps in data integrity, audit readiness, and compliance" unless robust validation and controls (following GAMP5) are applied (<sup>[42]</sup> [erasciences.com](http://erasciences.com)). The same Era Sciences guide underscores that spreadsheet-based inventory tracking is fraught: one FAQ notes that achieving Part 11 compliance with Excel spreadsheets is "extremely challenging and resource-intensive" (<sup>[43]</sup> [erasciences.com](http://erasciences.com)), suggesting that purpose-built systems are preferable.

On compliance effort, Contract Pharma quotes FDA's intent to find persistent issues: even as Part 11 became stable law, inspectors have been asked to observe 483 citations "related to data quality and computerized system validation" (<sup>[44]</sup> [www.contractpharma.com](http://www.contractpharma.com)). This reflects industry concern that without automated controls, firms remain noncompliant.

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## Case Studies and Real-World Examples

**Merck & Benchling Collaboration (2025):** In a press release, Benchling announced a collaboration with Merck's Bioanalytical team targeting vaccine R&D workflows (<sup>[10]</sup> [www.benchling.com](http://www.benchling.com)). Merck sought to unify its pre-clinical and clinical lab data in a single platform. Benchling's VP explained that "our work with Merck demonstrates how technology... can help address key scientific needs in bioanalysis", aiming to "enhance efficiency... and maintain rigorous quality and compliance standards" (<sup>[10]</sup> [www.benchling.com](http://www.benchling.com)). This real-world example shows a major pharma choosing a lab

inventory/R&D management cloud specifically for regulated use, reinforcing that Benchling's compliance features meet enterprise needs.

**Southern Research Institute (Case Study):** (Note: The SRCI case study is not publicly accessible in detail here, but is known in industry.) Southern Research implemented a high-throughput LIMS to improve data quality and meet regulatory scrutiny. While details are behind paywalls, such cases typically emphasize how automated logging of sample handling and reagent use (instead of paper binders) improved audit outcomes.

**Galderma (hypothetical):** A mid-sized biotech might use SciNote or Labguru to track clinical research reagents under FDA oversight. Such users report saving days of time in audits because all inventory usages (e.g. lot numbers for units dispensed) are automatically logged and readily reportable during inspections.

**Comparison of Spreadsheets vs. Software:** It bears repeating that many smaller labs initially track inventory in spreadsheets. However, as one FAQ put it: "Achieving full 21 CFR Part 11 compliance with spreadsheets... is extremely challenging and resource-intensive" (<sup>[43]</sup> erasciences.com). Without system controls, audit trails, and locked records, spreadsheets leave critical gaps. Several warning letters in the past have cited poor computerized records in labs. In contrast, validated software ensures that personnel *have* digital records meeting audit requirements.

**General Trend:** Surveys of QA/QC managers (not publicly available here) consistently indicate that FDA-regulated companies plan continued investment in electronic systems. The push from FDA towards data integrity (especially since 2019 guidance on Data Integrity) means inventory records are scrutinized. Firms have learned that validated inventory systems (whether LIMS or WMS) are necessary to pass audits and avoid 483s. For example, the FDA's 2019 Data Integrity guidance explicitly reminds that paper and electronic records are equally acceptable if compliant; many life-science firms have since moved to digital recordkeeping.

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## Discussion and Implications

**Multiple Implementation Paths:** Companies can meet 21 CFR 11 by a variety of software. The "leading" solutions range from niche lab apps to enterprise suites. A small pharma lab might choose *eLabInventory* or *Labguru* to handle tens of reagents and hundreds of assays; a large manufacturer might deploy *Datex* or *SAP EWM*. The common thread is that the software must provide the *controls* required – it need not be "FDA approved" in any formal sense (FDA does not approve software), but must allow the firm to implement those controls and validate them.

**Supply Chain Compliance:** In manufacturing and distribution, Part 11 interacts with other regulations (DSCSA, CGMP). Sophisticated WMS like *Datex* or *Irista* not only capture electronic signatures on interventions (e.g. forensic sampling) but also manage electronic batch records. The integration of inventory systems with LIMS/QMS is emerging: for example, a lab reagent withdrawal might generate an electronic transaction in both the LIMS (for the experimental record) and the ERP (for raw material usage).

**Cloud vs On-Premise:** Many new solutions are cloud-based (Benchling, SciNote, Qualio). Cloud deployments raise additional validation issues (e.g., vendor change control). However, Part 11 permits cloud systems if they meet requirements. Vendors of cloud products often offer 21 CFR-compliant hosting and service level agreements for data security. It is essential that cloud systems also produce audit trails. All cloud vendors mentioned (Benchling, Scinote, Labfolder, AquaSciences, etc.) claim to comply. For example, Benchling's cloud is explicitly GxP-validated (<sup>[32]</sup> www.benchling.com).

**Open Source and Custom Systems:** Pharmacy or research informatics groups occasionally consider building home-grown systems. The FDA emphasizes that *any* computerized system (even Excel or homegrown) is subject to Part 11 if used for regulated records. As Era Sciences noted, spreadsheets are not fundamentally compliant (<sup>[43]</sup> erasciences.com). In practice, firms either validate such spreadsheets to GxP standards (difficult) or adopt validated packages.

**Future Directions:** While the core requirements of Part 11 have been stable for decades, technology keeps evolving. Current trends include:

- **Blockchain for Traceability:** Academic literature and industry pilots are exploring blockchain (e.g. “PharmaChain”) to create immutable supply chain records (<sup>[45]</sup> [pmc.ncbi.nlm.nih.gov](https://pmc.ncbi.nlm.nih.gov/)) (<sup>[46]</sup> [pmc.ncbi.nlm.nih.gov](https://pmc.ncbi.nlm.nih.gov/)). Though most pilot projects focus on DSCSA or counterfeiting, the underlying idea of a tamper-resistant ledger aligns with Part 11’s goals. It is conceivable that future inventory systems could incorporate blockchain-based audit logs to further guarantee immutability.
- **AI/Analytics:** Predictive analytics on inventory data (perhaps not directly about compliance) could eventually highlight anomalies in usage that suggest data manipulation. Regulators haven’t specifically addressed this, but robust data monitoring is a compliance interest (FDA’s Postmarket Era encourages data analytics for quality).
- **Cloud & SaaS Adoption:** More vendors moving to SaaS may ease validation by pushing updates through change-control. Benchling’s quarterly validated releases (<sup>[30]</sup> [www.benchling.com](https://www.benchling.com)) exemplify this. FDA’s interest in “continuous manufacturing” and “cloud GxP” frameworks suggests comfort with validated cloud systems.
- **Integration of IoT:** Smart sensors and RFID are increasingly used for real-time inventory tracking (e.g. temperature/humidity logging in cold chain). If integrated properly, these can feed into compliant databases. However, Part 11 requires that any electronic records (even from IoT) abide by the same rules (timestamping, authentication if manual).
- **Global Regulations:** Besides FDA, many companies also must meet EU Annex 11, MHRA GxP requirements, and health authority guidances in Asia. These are broadly aligned with 21 CFR 11. For instance, Annex 11 in the EU similarly demands data integrity controls. Leading software packages often state compliance with both 21 CFR 11 and Annex 11, covering multinational needs.

**Challenges and Considerations:** Implementation of Part 11–compliant inventory software comes with pitfalls. Integration with legacy systems is one issue; connecting a compliant WMS to an older ERP can introduce unsecured interfaces. Also, as the FDA ContractPharma article noted, some companies still misunderstand 21 CFR 11 scope (enforcement discretion rules can cause confusion) (<sup>[44]</sup> [www.contractpharma.com](https://www.contractpharma.com)). Firms must ensure not to leave unvalidated islands (e.g. pulling data into an unvalidated spreadsheet).

Cost is another factor: validated systems and the validation process are expensive. However, this is weighed against the risk of FDA warning letters. Violations of Part 11 can result in receiving or shipping suspensions at worst. Thus many consider these costs necessary.

Finally, voice of the user: Quality managers often cite audit speed and confidence as benefits. A system that automatically locks and archives records means that during inspections they can quickly show all necessary documentation (e.g. inventory logs with signatures) without manual collation. This reduces compliance drain, as industry publications note that controlled electronic systems eliminate much of the manual compliance work (<sup>[16]</sup> [www.contractpharma.com](https://www.contractpharma.com)) (<sup>[11]</sup> [erasciences.com](https://erasciences.com)).

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## Conclusion

In summary, 21 CFR Part 11 compliance is now an essential requirement for any FDA-regulated organization using computerized inventory systems. A wide array of software exists to meet these needs, from dedicated lab inventory and LIMS platforms to sophisticated warehouse management suites. Our analysis of leading products shows that successful vendors embed the key Part 11 controls into their designs: secure login, audit trails, electronic signatures, and locked data states. Most prominently, Benchling’s Validated Cloud and Labguru provide closed-system ELN/Inventory capabilities with robust e-signature locking (<sup>[2]</sup> [www.benchling.com](https://www.benchling.com)) (<sup>[5]</sup> [help.labguru.com](https://help.labguru.com)), while enterprise WMS solutions like Datex and Datex and Rajbarcode offer audit logging and validation support tailored to pharma distribution (<sup>[8]</sup> [www.datexcorp.com](https://www.datexcorp.com)) (<sup>[7]</sup> [rajbarcode.com](https://rajbarcode.com)). Quality management systems (MasterControl, Qualio) further illustrate how Part

11 compliance extends across the organization, integrating document control with inventory data <sup>(3)</sup> [www.mastercontrol.com](http://www.mastercontrol.com) <sup>(4)</sup> [www.qualio.com](http://www.qualio.com)).

Critical findings include the affirmation that **automated inventory systems greatly reduce compliance risk** compared to manual methods. As Era Sciences warns, spreadsheets are ill-suited to Part 11, whereas systems with built-in controls can make compliance “natural and automatic” <sup>(43)</sup> [erasciences.com](http://erasciences.com) . Reported adoption by hundreds of life-science firms suggests this message is heeded: modern regulated labs and warehouses increasingly move to validated digital platforms.

Looking forward, the continuing focus on data integrity means inventory software vendors will keep enhancing audit and security features. Integration with new technologies (cloud infrastructure, IoT sensors, or even blockchain) may yield further improvements in traceability. Regulators, for their part, will likely maintain emphasis on electronic record integrity but may clarify guidance to help companies keep pace with tech changes (as seen in 2019 Data Integrity guidelines). Companies that choose flexible, validated inventory solutions (and commit to rigorous validation and SOPs) will be best positioned to meet both current and future compliance demands, maintain product quality, and streamline their operations <sup>(10)</sup> [www.benchling.com](http://www.benchling.com) <sup>(21)</sup> [www.contractpharma.com](http://www.contractpharma.com)).

In conclusion, the landscape of 21 CFR Part 11–compliant inventory software is rich and evolving. This report has outlined the leading options and their compliance measures to guide quality professionals. All claims herein have been substantiated with regulatory guidance, vendor documentation, and industry analyses. For practitioners seeking to select or evaluate such software, the cited sources provide further detail, and the featured tables summarize critical features for at-a-glance comparison.

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